## Details of Ticket Transfer Window, Waiting list and ticket return Cork City Marathon 2025:

The Full Marathon has reached its capacity, however organisers are opening two windows to help people who have not got a ticket to secure any returns:

## Transfer Window: (now live and will close on 3rd March)

The Transfer window is now open and people who have a Full Marathon ticket can transfer their ticket to someone who wants one.

This solution works where people know each other. The ticket is transferred from the person who has the ticket by logging into their eventmaster account clicking the transfer ticket option and entering the details of the person who wants the ticket.

No payment is made through the system and as the people know each other they can come to their own financial arrangement between themselves. The following link can be used by the person getting the ticket to ensure that the person transferring the ticket does in fact have a valid ticket.

https://eventmaster.ie/findticket/4RRZC4rFEe

## Waiting List: Live 5th to 19th February

The waiting list will be live between Wednesday 5<sup>th</sup> February to Wednesday 19<sup>th</sup> February inclusive.

A waiting list button will appear beside the marathon ticket on the regular Cork City Marathon sales page on eventmaster <u>Cork City Marathon 2025 - Buy Tickets</u>

The person wanting to go on a waiting list for returned tickets can click on this button and submit their details.

## Ticket Return Request: Live and will close on 12th February

Those wishing to return their full marathon ticket that they no longer need should email info@corkcitymarathon.ie before or on Wednesday 12<sup>h</sup> February and use the header Ticket Return Request.

Please note there is no guarantee that the ticket can be returned. However we will do our best to accommodate this if there is a sufficient waiting list to cover your request. No requests will be considered after 12<sup>th</sup> February.

Those successful on the waiting list will get an email by **<u>24</u><sup>th</sup> February** and will have 48 hours to claim their ticket.

No further full marathon tickets will become available after this date.