



Comhairle Cathrach Chorcaí
Cork City Council

Final Annual Report 2016
Submitted to Council Meeting 26-6-2017

Vision Statement:

Cork City Council is a dynamic, responsive and inclusive organisation leading a prosperous and sustainable city.

CONTENTS:

- Foreword by Lord Mayor & Chief Executive
- Members of Cork City Council
- Senior Management Team
- Meetings/Committees/Conferences
- City Architect's Department
- Corporate and External Affairs
- Environment and Recreation
- Housing and Community
- ICT and Business Services
- Human Resource Management & Organisation Reform
- Strategic Planning and Economic Development
- Roads and Transportation
- Financial Statements
- Recruitment Information
- Progress Review of the 2016 Annual Service Delivery Plan

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Lord Mayor's & Chief Executives Foreword

2016 saw the continued recovery of the economy. The landmark building No 1 Albert Quay opened in early 2016 with hundreds of people employed in this new office space. Other developments continued apace, most notably the Capitol development which will combine a major retail destination along with world class offices right in the heart of the City, and the redevelopment of Páirc Úi Chaoimh. The City Centre Partnership (CORE) continued to work in collaboration with city centre stakeholders to ensure that opportunities are maximised and the city centre achieves and surpasses its enormous potential. Cork retained its' Purple Flag status in 2016. This prestigious accolade is an international award for surpassing the standards in the evening and night-time economy while promoting the safety and wellbeing of visitors and local residents. The award recognises Cork City Centre as a "must visit" location, placing Cork amongst a small, prestigious group of cities to have achieved this standard.

Cork City received the UNESCO Learning City Award for 2016 at the International Conference on Learning Cities. This makes Cork the first city in Ireland to receive the award. In July, Cork was chosen by UNESCO as the location to host its International Conference on Learning Cities in 2017, the first time this prestigious conference has been held in Europe. Securing the conference for Cork will further enhance Ireland's reputation internationally in the field of education and also strengthen Cork's reputation as a learning city. The reputational benefits to Cork and Ireland of hosting the UNESCO conference will not only support efforts to recruit international students but can also help attract and retain the skilled workers needed to support continued economic growth.

The City Council also received accreditation to the National Healthy Cities and Counties of Ireland Network during the year recognising our involvement in the WHO Healthy Cities for the past 5 years and for making a commitment to work to become healthier places for all.

The Local Government Reform Act 2014 bestowed responsibility on Local Government to provide strategic leadership and direction in the area of local economic and community development. Responding to this, PURE CORK-An Action Plan for the City 2016-2021 is a unified local economic and community plan that seeks to embrace the objectives and work of local business, community and public service providers in the city. The plans actions will be the focus of the work for the Local Community Development Committee and the Strategic Planning, Economic Development and Enterprise Strategic Policy Committee in the coming years.

In July 2016, Mr. Simon Coveney T.D., Minister for Housing, Planning, Community and Local Government, published "Rebuilding Ireland – an Action Plan for Housing and Homelessness". This plan provides a multi-stranded, action-oriented approach to achieving many of the Government's key housing objectives, as set down in the *Programme for a Partnership Government*.

The plan is comprehensive and addresses all aspects of the housing system under five Pillars:

- address homelessness, accelerate social housing, build more homes, improve the rental sector, and utilise existing housing.

The plan is highly ambitious and at its core is the aim of reversing the chronic undersupply of new homes. The plan is designed to accelerate all types of housing supply – social, private and rental.

The Council welcomes the plan. Significant progress has been made by us on our housing provision targets including receiving approval from DHPCLG to lease 61 units of accommodation through Approved Housing Bodies, a competitive dialogue process underway for parallel site acquisition and development agreements with the private sector to deliver social housing units, (51 units at 3 locations with planning approval to commence in 2017, with a further 168 no units on 8 sites to be advertised for Part 8 in 2017). Construction has commenced on 146 units on 5 sites in the City and 361 units being

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

advanced in partnership with AHB's.

The events of 1916 were remembered with a year-long Centenary Commemorative programme in Cork City. The programme was well received and had a strong emphasis on cultural expression and in youth and imagination with a wide range of imaginative projects held. A Centre for Commemoration was established for the year in the former St. Peter's Church on North Main Street. One of the highlights of the programme was the commemorative ceremony to mark the 100th anniversary of the Rising held on Easter Monday on the Grand Parade.

In September, a delegation from Cork led by the Lord Mayor visited our twinned city of San Francisco. The visit afforded the Council the opportunity to reinforce the strong links between our twin cities and allowed us showcase Cork as a location for foreign direct investment and promote the city to companies in and around San Francisco. Our itinerary also included attendance at a Diaspora Conference, with Minister of State, Joe McHugh. The message we brought was that Cork has been and continues to be hugely successful in transforming itself into a location of choice for some of the world's top companies. With our educational pedigree, our quality of life, our place-making, our culture, our people, our heritage - all these and more make Cork a location of choice, helping the city to box far beyond its weight in competing successfully on a global stage for Foreign Direct Investment. Cork is buzzing and that momentum is building. The delegation also met with Tim Cook, Chief Executive of Apple who took the opportunity to confirm his companies commitment to Cork.

The Lord Mayor continued the unique Cork tradition of visiting all Cork primary and secondary schools in the City. This tradition began with Lord Mayor Terence McSwiney over 90 years ago and each Lord Mayor in the intervening period has continued the tradition. These visits allow children engage with the Council at their level and learn a little about the work that we do in a fun way. Important themes, many focusing on the environment such as anti litter policy and how we can help protect our environment etc are discussed. This year one of the themes that was discussed was positivity and the power of positive/happy thinking.

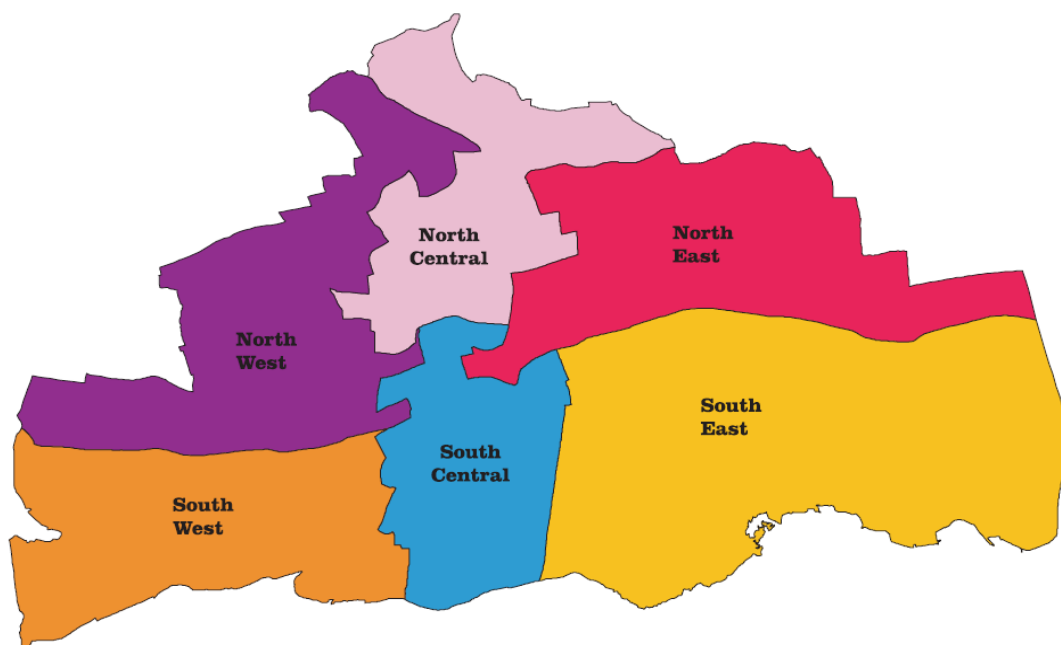
We would like to take this opportunity to show our appreciation and extend our thanks to all elected members of the Council and all staff for their continued dedication and hard work throughout the past year. We will continue to rely on your commitment, support and dedication in 2017.

*Lord Mayor
Cllr. Des Cahill*



*Chief Executive
Ann Doherty*





MEMBERS OF CORK CITY COUNCIL 2016-elected at Local Elections May 2014

Cork City North East Electoral Area

Cllr. Stephen Cunningham, 189 Silversprings Court, Tivoli, Cork
Cllr. Ted Tynan, 155 Silversprings Lawn, Tivoli, Cork
Cllr. Tim Brosnan, 7 St. Christopher's Road, Montenotte, Cork
Cllr. Joe Kavanagh, Carrigmore, Middle Glanmire Road, Cork

Cork City North Central Electoral Area

Cllr. Thomas Gould, 121 Cathedral Road, Gurranabraher, Cork
Cllr. Fiona Ryan, 63 Shandon Street, Cork
Cllr. Kenneth Noel O'Flynn, Kilnap, Old Mallow Road, Blackpool, Cork
Cllr. Lil O'Donnell, 38 Blarney Street, Cork
Cllr. John Sheehan, 83 Thomas Davis Street, Blackpool, Cork

Cork City North West Electoral Area

Cllr. Mick Nugent, 56 Meadow Park Lawn, Ballyvolane, Cork.
Cllr. Tony Fitzgerald, The Bungalow, Harbour View Road, Hollyhill, Cork
Cllr. Kenneth Collins, 149 Farranferris Avenue, Farranree, Cork
Cllr. Marion O'Sullivan, 38 Hollymount, Harbour View Road, Cork

Cork City South East Electoral Area

Cllr. Kieran McCarthy, Richmond Villa, Douglas Road, Cork
Cllr. Chris O'Leary, 17 Loughmahon Road, Mahon, Cork
Cllr. Des Cahill, 5 Maryville, Ballintemple, Cork
Cllr. Laura McGonigle, 9, Kilbrack Grove, Skehard Road, Cork.
Cllr. Terry Shannon, 33 Lake Lawn, Well Road, Douglas, Cork

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr. Nicholas O’Keeffe, 57 Meadowgrove Estate, Convent Road, Blackrock, Cork

Cllr. Shane O’Shea, 37 Moss Lane, Riverway, South Douglas Road, Cork.

Cork City South Central Electoral Area

Cllr. Mick Finn, 6 Annmount, Friars Walk, Cork

Cllr. Fiona Kerins, 25 Hillview Estate, Ballyphehane, Cork

Cllr. Paudie Dineen, 31 Quaker Road, Cork

Cllr. Tom O’Driscoll, 95 Fr. Dominic Road, Ballyphehane, Cork

Cllr. Seán Martin, 9 Heatherton Park, South Douglas Road, Cork

Cork City South West Electoral Area

Cllr. John Buttimer, 25 Benvoirlich Estate, Bishopstown, Cork

Cllr. Henry Cremin, 36 Greenfields, Parkway Drive, Model Farm Road, Cork

Cllr. Mary Shields, 48 Halldene Avenue, Bishopstown, Cork

Cllr. Fergal Dennehy, 11 Brentwood Court, Sarsfield Road, Cork

Cllr. P.J. Hourican, 20 Fremont Drive, Melbourn, Bishopstown, Cork

Cllr. Thomas Moloney, 18 Elm Road, Togher, Cork

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cork City Council Elected Members-elected at Local Elections May 2014

| Cork City North East Local Electoral Area | Cork City North Central Local Electoral Area | Cork City North West Local Electoral Area |
|---|---|---|
|  |  |  |
| <p><i>Cllr. Stephen Cunningham, Sinn Féin</i></p> | <p><i>Cllr. Thomas Gould, Sinn Féin</i></p> | <p><i>Cllr. Michael Nugent, Sinn Féin</i></p> |
|  |  |  |
| <p><i>Cllr. Ted Tynan, Workers Party</i></p> | <p><i>Cllr. Fiona Ryan Anti Austerity Alliance</i></p> | <p><i>Cllr. Tony Fitzgerald, Fianna Fáil</i></p> |
|  |  |  |
| <p><i>Cllr. Tim Brosnan Fianna Fáil</i></p> | <p><i>Cllr. Kenneth O'Flynn, Fianna Fáil</i></p> | <p><i>Cllr. Kenneth Collins, Sinn Féin</i></p> |
|  |  |  |
| <p><i>Cllr. Joe Kavanagh, Fine Gael</i></p> | <p><i>Cllr. Lil O'Donnell Anti Austerity Alliance</i></p> | <p><i>Cllr. Marion O'Sullivan Anti Austerity Alliance</i></p> |
| |  | |
| | <p><i>Cllr John Sheehan Fianna Fáil</i></p> | |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

| Cork City South East Local Electoral Area | Cork City South Central Local Electoral Area | Cork City South West Local Electoral Area |
|---|--|---|
|  <p data-bbox="267 457 544 520"><i>Cllr. Kieran McCarthy, Non-Party</i></p> |  <p data-bbox="727 464 930 533"><i>Cllr. Mick Finn Non-Party</i></p> |  <p data-bbox="1101 447 1360 514"><i>Cllr. John Buttimer, Fine Gael</i></p> |
|  <p data-bbox="289 751 529 821"><i>Cllr. Chris O'Leary, Sinn Féin</i></p> |  <p data-bbox="703 793 950 863"><i>Cllr. Fiona Kerins, Sinn Féin</i></p> |  <p data-bbox="1105 741 1360 810"><i>Cllr. Henry Cremin Sinn Féin</i></p> |
|  <p data-bbox="232 1115 578 1184"><i>Lord Mayor Cllr. Des Cahill, Fine Gael</i></p> |  <p data-bbox="703 1094 954 1163"><i>Cllr. Paudie Dineen Non- Party</i></p> |  <p data-bbox="1117 1062 1352 1131"><i>Cllr. Mary Shields, Fianna Fáil</i></p> |
|  <p data-bbox="267 1419 544 1488"><i>Cllr. Laura McGonigle Fine Gael</i></p> |  <p data-bbox="695 1413 959 1482"><i>Cllr. Tom O'Driscoll Fianna Fáil</i></p> |  <p data-bbox="1089 1419 1373 1488"><i>Cllr. Fergal Dennehy, Fianna Fáil</i></p> |
|  <p data-bbox="282 1707 529 1776"><i>Cllr. Terry Shannon, Fianna Fáil</i></p> |  <p data-bbox="716 1745 938 1814"><i>Cllr. Seán Martin Fianna Fáil</i></p> |  <p data-bbox="1114 1738 1357 1808"><i>Cllr. PJ Hourican, Fine Gael</i></p> |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016



*Cllr. Nicholas O'Keeffe
Fianna Fáil*



*Cllr Shane O'Shea
Sinn Féin*



*Cllr. Thomas Moloney
Non-Party*

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

MEMBERSHIP OF BOARDS/COMMITTEES 2016

HOUSING AND COMMUNITY STRATEGIC POLICY COMMITTEE

Cllr. Seán Martin
Cllr. Tony Fitzgerald
Cllr. Mary Shields
Cllr. Mick Nugent
Cllr. Mick Finn
Cllr. Fiona Ryan

ROADS AND TRANSPORTATION STRATEGIC POLICY COMMITTEE

Cllr. Kenneth O'Flynn
Cllr. John Sheehan
Cllr. Kenneth Collins
Cllr. Fiona Kerins
Cllr. Laura McGonigle
Cllr. Marion O'Sullivan

ENVIRONMENT AND RECREATION STRATEGIC POLICY COMMITTEE

Cllr. Terry Shannon
Cllr. Fergal Dennehy
Cllr. Thomas Gould
Cllr. John Buttimer
Cllr. Paudie Dineen
Cllr. Lil O'Donnell

STRATEGIC PLANNING, ECONOMIC DEVELOPMENT AND ENTERPRISE STRATEGIC POLICY COMMITTEE

Cllr. Nicholas O'Keeffe
Cllr. Henry Cremin
Cllr. Joe Kavanagh
Cllr. Chris O'Leary
Cllr. Thomas Moloney
Cllr. Ted Tynan

TOURISM, ARTS AND CULTURE STRATEGIC POLICY COMMITTEE

Cllr. Tom O'Driscoll
Cllr. Tim Brosnan
Cllr. Shane O'Shea
Cllr. Stephen Cunningham
Cllr. P.J. Hourican
Cllr. Kieran McCarthy

HOUSING AND COMMUNITY FUNCTIONAL COMMITTEE

Cllr. Thomas Gould
Cllr. Fergal Dennehy

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr. John Sheehan
Cllr. Nicholas O’Keeffe
Cllr. Chris O’Leary
Cllr. P.J. Hourican
Cllr. Kenneth O’Flynn
Cllr. Mick Nugent
Cllr. Fiona Kerins
Cllr. Shane O’Shea
Cllr. Paudie Dineen
Cllr. Thomas Moloney
Cllr. Kieran McCarthy
Cllr. Marion O’Sullivan
Cllr. Fiona Ryan

ROADS AND TRANSPORTATION FUNCTIONAL COMMITTEE

Cllr. Tim Brosnan
Cllr. Terry Shannon
Cllr. Seán Martin
Cllr. Tony Fitzgerald
Cllr. Tom O’Driscoll
Cllr. John Buttimer
Cllr. Joe Kavanagh
Cllr. Laura McGonigle
Cllr. Henry Cremin
Cllr. Kenneth Collins
Cllr. Mary Shields
Cllr. Stephen Cunningham
Cllr. Mick Finn
Cllr. Ted Tynan
Cllr. Lil O’Donnell

ENVIRONMENT & RECREATION FUNCTIONAL COMMITTEE

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Cllr. John Sheehan
Cllr. Tony Fitzgerald
Cllr. Terry Shannon
Cllr. Tim Brosnan
Cllr. Thomas Gould
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Cllr. Mick Finn
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Cllr. Ted Tynan
Cllr. Lil O’Donnell

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

STRATEGIC PLANNING, ECONOMIC DEVELOPMENT & ENTERPRISE FUNCTIONAL COMMITTEE

Cllr. Stephen Cunningham
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Cllr. Nicholas O'Keeffe
Cllr. Fergal Dennehy
Cllr. Mary Shields
Cllr. Henry Cremin
Cllr. Shane O'Shea
Cllr. Tom O'Driscoll
Cllr. Chris O'Leary
Cllr. P.J. Hourican
Cllr. Joe Kavanagh
Cllr. Paudie Dineen
Cllr. Kieran McCarthy
Cllr. Lil O'Donnell
Cllr. Fiona Ryan

TOURISM, ARTS AND CULTURE FUNCTIONAL COMMITTEE

Cllr. Fiona Kerins
Cllr. Tim Brosnan
Cllr. Nicholas O'Keeffe
Cllr. Fergal Dennehy
Cllr. Kenneth Noel O'Flynn
Cllr. Mick Nugent
Cllr. Henry Cremin
Cllr. Kenneth Collins
Cllr. P.J. Hourican
Cllr. Joe Kavanagh
Cllr. Laura McGonigle
Cllr. Mick Finn
Cllr. Thomas Moloney
Cllr. Kieran McCarthy
Cllr. Lil O'Donnell

FINANCE FUNCTIONAL COMMITTEE

Cllr. Seán Martin
Cllr. Terry Shannon
Cllr. Tom O'Driscoll
Cllr. Tony Fitzgerald
Cllr. John Sheehan
Cllr. Mary Shields
Cllr. Shane O'Shea
Cllr. Stephen Cunningham
Cllr. Thomas Gould
Cllr. John Buttimer
Cllr. Chris O'Leary
Cllr. Paudie Dineen

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr. Ted Tynan
Cllr. Marion O'Sullivan
Cllr. Fiona Ryan

SOUTHERN AND EASTERN REGIONAL ASSEMBLY

Cllr. Terry Shannon
Cllr. Henry Cremin

REGIONAL HEALTH FORUM

Cllr. John Sheehan
Cllr. Mary Shields
Cllr. Henry Cremin
Cllr. John Buttimer

ASSOCIATION OF IRISH LOCAL GOVERNMENT

Cllr. Terry Shannon
Cllr. Seán Martin
Cllr. Kenneth Noel O'Flynn
Cllr. Chris O'Leary
Cllr. Mick Nugent
Cllr. John Buttimer

AUDIT COMMITTEE

Cllr. Seán Martin
Cllr. Chris O'Leary
Cllr. John Buttimer

CORK AREA STRATEGIC PLAN COMMITTEE

Cllr. Mary Shields
Cllr. Fergal Dennehy
Cllr. Kenneth Noel O'Flynn
Cllr. Terry Shannon
Cllr. Chris O'Leary
Cllr. Henry Cremin
Cllr. Mick Nugent
Cllr. John Buttimer
Cllr. Joe Kavanagh
Cllr. Mick Finn

DOCKLANDS POLICY COMMITTEE

Cllr. Terry Shannon
Cllr. Kenneth Noel O'Flynn
Cllr. Nicholas O'Keeffe
Cllr. Chris O'Leary
Cllr. Henry Cremin
Cllr. P.J. Hourican

EDUCATION TRAINING BOARD

Cllr. Tim Brosnan

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr. Mary Shields
Cllr. Chris O’Leary
Cllr. P.J. Hourican

JOINT CORK CITY COUNCIL/CORK COUNTY COUNCIL COMMITTEE

Cllr. Nicholas O’Keeffe
Cllr. Fergal Dennehy
Cllr. Tony Fitzgerald
Cllr. Henry Cremin
Cllr. Mick Nugent
Cllr. P.J. Hourican
Cllr. Des Cahill
Cllr. Thomas Moloney

LOCAL AUTHORITY MEMBERS ASSOCIATION

Cllr. Terry Shannon

LOCAL COMMUNITY DEVELOPMENT COMMITTEE

Cllr. Fergal Dennehy
Cllr. Chris O’Leary
Cllr. P.J. Hourican

AN GRÚPA FORBARTHA GAEILGE

Cllr. Tom O’Driscoll
Cllr. Seán Martin
Cllr. Henry Cremin
Cllr. John Buttimer
Cllr. Mick Finn

ARTS COMMITTEE

Cllr. Kenneth O’Flynn
Cllr. Seán Martin
Cllr. Nicholas O’Keeffe
Cllr. Mary Shields
Cllr. Chris O’Leary
Cllr. Henry Cremin
Cllr. Fiona Kerins
Cllr. John Buttimer
Cllr. Laura McGonigle
Cllr. Kieran McCarthy
Cllr. Paudie Dineen

BLACKPOOL / THE GLEN / MAYFIELD AIT (AREA IMPLEMENTATION TEAM)

Cllr. John Sheehan
Cllr. Thomas Gould

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

CHINA PROJECT GROUP

Cllr. Tom O'Driscoll
Cllr. Seán Martin
Cllr. Chris O'Leary

CHURCHFIELD YOUTH AND COMMUNITY RESOURCE CENTRE (THE HUT)

Cllr. John Sheehan
Cllr. Kenneth O'Flynn
Cllr. Thomas Gould
Cllr. Joe Kavanagh

CITY WIDE STEERING COMMITTEE

Cllr. Terry Shannon
Cllr. Chris O'Leary

COMHAIRLE NA NÓG

Cllr. Nicholas O'Keeffe

CONSUMPTION OF INTOXICATING LIQUOR (DRINKING ON THE STREET BYE LAWS) COMMITTEE

Cllr. Kenneth O'Flynn
Cllr. Fergal Dennehy
Cllr. Shane O'Shea
Cllr. Laura McGonigle
Cllr. Paudie Dineen

BOARD OF CORK CITY PARTNERSHIP

Cllr. Nicholas O'Keeffe
Cllr. Kenneth Noel O'Flynn
Cllr. Kenneth Collins

CORK CONVENTION BUREAU

Cllr. Tom O'Driscoll

CORK REGIONAL ATHLETICS STADIUM MANAGEMENT COMMITTEE

Cllr. Fergal Dennehy
Cllr. Henry Cremin
Cllr. P.J. Hourican

CORK SPORTS PARTNERSHIP

Cllr. Nicholas O'Keeffe
Cllr. Kenneth Collins
Cllr. John Buttimer
E.C.A.D. (EUROPEAN CITIES AGAINST DRUGS)
Cllr. Mary Shields

EVERYMAN THEATRE

Cllr. Tim Brosnan

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr Stephen Cunningham

FARRANFERRIS/ FAIRHILL / GURRANABRAHER AIT (AREA IMPLEMENTATION TEAM)

Cllr. Tony Fitzgerald

Cllr. Kenneth Collins

FIRKIN CRANE DEVELOPMENT COMPANY LTD.

Cllr. Kieran McCarthy

Cllr. Thomas Gould

GURRANABRAHER, CHURCHFIELD YOUTH & COMMUNITY RESOURCE CENTRE (THE HUT)

Cllr. John Sheehan

Cllr. Kenneth O'Flynn

Cllr. Thomas Gould

Cllr. Joe Kavanagh

HEALTHY CITIES STEERING GROUP

Cllr. Tony Fitzgerald

WHO EUROPEAN HEALTHY CITIES NETWORK VISION GROUP

Cllr. Tony Fitzgerald

HERITAGE FORUM

Cllr. Tim Brosnan

Cllr. Kieran McCarthy

IRISH PUBLIC BODIES MUTUAL INSURANCES LTD.

Cllr. Seán Martin

JOINT POLICING COMMITTEE

Cllr. Tony Fitzgerald

Cllr. John Sheehan

Cllr. Tim Brosnan

Cllr. Terry Shannon

Cllr. Mary Shields

Cllr. Seán Martin

Cllr. Chris O'Leary

Cllr. Henry Cremin

Cllr. Stephen Cunningham

Cllr. Mick Nugent

Cllr. John Buttimer

Cllr. Joe Kavanagh

Cllr. P.J. Hourican

Cllr. Thomas Moloney

Cllr. Paudie Dineen

Cllr. Ted Tynan

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

KNOCKNAHEENY /HOLLYHILL / CHURCHFIELD AIT (AREA IMPLEMENTATION TEAM)

Cllr. Tony Fitzgerald

Cllr. Mick Nugent

BOARD OF LEISUREWORLD

Cllr. Terry Shannon

Cllr. Seán Martin

Cllr. Mary Shields

Cllr. Kenneth Collins

Cllr. Henry Cremin

Cllr. Laura McGonigle

LOCAL DRUGS TASK FORCE

Cllr. John Sheehan

Cllr. Mary Shields

Cllr. Mick Nugent

Cllr. John Buttimer

MAYFIELD SPORTS COMPLEX

Cllr. Tim Brosnan

Cllr. Stephen Cunningham

Cllr. Joe Kavanagh

BOARD OF THE NATIONAL SCULPTURE FACTORY

Cllr. Kieran McCarthy

Cllr. Chris O'Leary

BOARD OF THE OPERA HOUSE

Cllr. Seán Martin

Cllr. Terry Shannon

Cllr. Fiona Kerins

Cllr. Des Cahill

Cllr. Mick Finn

SCHOOL MEALS COMMITTEE

Cllr. Nicholas O'Keeffe

Cllr. Thomas Gould

Cllr. Des Cahill

SOUTHERN WEST RIVER BASIN DISTRICT MANAGEMENT COMMITTEE

Cllr. Fergal Dennehy

Cllr. Thomas Gould

SPORTS COMMITTEE

Cllr. Seán Martin

Cllr. Terry Shannon

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cllr. Nicholas O’Keeffe
Cllr. Kenneth Noel O’Flynn
Cllr. Chris O’Leary
Cllr. Mick Nugent
Cllr. Thomas Gould
Cllr. Joe Kavanagh
Cllr. Laura McGonigle
Cllr. Thomas Moloney
Cllr. Lil O’Donnell

STANDING POLICY COUNCIL OF THE ASSOCIATION OF IRISH LOCAL GOVERNMENT

Cllr. Terry Shannon
Cllr. Chris O’Leary
Cllr. John Buttimer

TRAVELLERS ACCOMMODATION CONSULTATIVE COMMITTEE

Cllr. Mary Shields
Cllr. Tony Fitzgerald
Cllr. John Sheehan
Cllr. Mick Nugent
Cllr. Henry Cremin
Cllr. John Buttimer
Cllr. P.J. Hourican
Cllr. Marion O’Sullivan
Cllr. Mick Finn

HOLDING COMMITTEE OF WANDESFORD QUAY ARTS CENTRE

Cllr. Mary Shields
Cllr. Henry Cremin

DOG FOULING COMMITTEE

Cllr. Paudie Dineen
Cllr. Joe Kavanagh
Cllr. John Sheehan
Cllr. Tony Fitzgerald
Cllr. Nicholas O’Keeffe
Cllr. Henry Cremin

BOARD OF CORK FILM FESTIVAL

Cllr. Laura McGonigle
Cllr. Sean Martin
Cllr. Chris O’Leary

BOARD OF CORE (CORK CITY CENTRE PARTNERSHIP)

Cllr. Tom O’Driscoll

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

SENIOR MANAGEMENT TEAM 2016 CORK CITY COUNCIL

| NAME | DIRECTORATE |
|--------------------|---|
| Ann Doherty | Chief Executive |
| Pat Ledwidge | Director of Services, Strategic Planning, Economic Development and Enterprise |
| Ruth Buckley | Head of ICT and Business Services |
| Paul Moynihan | Director of Services, Corporate and External Affairs |
| David Joyce | Interim Director of Services, Environment and Recreation |
| Gerry O'Beirne | Director of Services, Roads and Transportation |
| Valerie O'Sullivan | Director of Services, Housing and Community |
| John Hallahan | Head of Finance |
| Deborah Hegarty | Law Agent |
| Tony Duggan | City Architect |
| Michael Burke | Interim Director of Services, Human Resource Management and Organisational Reform |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

CONFERENCES/SEMINARS ATTENDED 2016

| Title | Location | Date | No of Councillors |
|----------------------------|-------------------------------|---------------------|-------------------|
| Housing Grants and Schemes | The Four Seasons, Carlingford | 18th - 20th March | 1 |
| Spring Training | Sligo Park Hotel, Sligo | 1st - 2nd April | 3 |
| LAMA Autumn Seminar | Bantry | 30th Sept - 1st Oct | 5 |
| AILG Training Module 5 | Amber Springs Hotel, Gorey | 13th - 14th October | 4 |

Meetings of Council 2016

| MEETING | NO. OF MEETINGS |
|---|-----------------|
| Ordinary Council Meetings | 20 |
| Special Meetings of Council | 7 |
| Annual Meeting | 1 |
| Budget Meeting | 1 |
| Housing & Community Functional Committee | 10 |
| Housing & Community Strategic Policy Committee | 4 |
| Roads & Transportation Functional Committee | 10 |
| Roads & Transportation Strategic Policy Committee | 4 |
| Environment & Recreation Strategic Policy Committee | 4 |
| Environment & Recreation Functional Committee | 5 |
| Strategic Planning & Economic Development & Enterprise Functional Committee | 5 |
| Strategic Planning & Economic Development & Enterprise Strategic Policy Committee | 7 |
| Finance & Estimates Functional Committee | 6 |
| Corporate Policy Group | 10 |
| Intoxicating Liquor on the Streets Committee | 0 |
| Schools Meals Committee | 1 |
| International Relations Committee | 3 |
| An Grúpa Forbartha Gaeilge | 3 |
| Tourism Arts & Culture Functional Committee | 6 |
| Tourism Arts & Culture Strategic Policy Committee | 3 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

PAYMENTS TO CITY COUNCILLORS IN 2016

Lord Mayor's Allowance
€30,000 (Gross Taxable) per annum

Deputy Lord Mayor's Allowance
€6,000 (Gross Taxable) per annum

Representational Payment
€16,565 (Gross Taxable) per annum paid monthly to each Councillor

Elected Members Annual Expense Allowance
€5,307.03 per annum paid to each Councillor

Strategic Policy Committee (SPC) Chair Allowance
€6,000 per annum paid monthly to each SPC Chair

LORD MAYOR'S CIVIC AND COMMUNITY AND VOLUNTARY AWARDS CEREMONY

The Lord Mayor's Civic and Community and Voluntary awards took place on 8th June, 2016. The ceremony began with the presentation of the Lord Mayor's Civic Awards to the following 6 recipients:

- **Brendan Dempsey** – In recognition of his commitment to tackling poverty through the Bia Food Initiative.
- **Maurice Dineen** – In recognition of his commitment to the Community and Cultural life of Cork City.
- **Dermot Kavanagh** – In recognition of his commitment to resolving homelessness and its impact in Cork.
- **Claire Nash** – In recognition of her commitment and long term contribution to the City Centre and business life of Cork City.
- **Commodore Hugh Tully FOCNS** – In recognition of the commitment of the Naval Service to humanitarian missions in the Mediterranean
- **Caitríona Twomey** – In recognition of her commitment to people in need through the services of Cork Penny Dinners.

The Community & Voluntary Awards celebrated their twelfth year in 2016 and were devised to give recognition to the significant contribution of the community and voluntary sector to the city.

The categories and relevant winners were:

| Category | Award recipient |
|------------------------------|---|
| Arts, Culture and Recreation | Coal Quay Shawlies |
| Health & Well Being | Shine a light Suicide and Mental Health Awareness Group |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Community Development

Blarney Street & Surrounding Areas Community Assoc Ltd.,

Social Services & Environment
Advocacy/ Information/ Guidance

Masquerade Ball Rainbow Club for Autism
Cork Deaf Folks Group

In addition to the five categories, an overall award was also presented on the night to Childline Cork.

Both the Lord Mayor's Civic Awards and the Lord Mayor's Community and Voluntary Awards were streamed live on www.corkcity.ie/tv



The Coal Quay Shawlies receiving their award at the Lord Mayor's Community and Voluntary Awards from the Lord Mayor, Cllr. Chris O'Leary.

CIVIC RECEPTIONS 2016

The following Civic Receptions were held in 2016.

- Civic Reception to honour the Cork Ladies Senior Football Team on winning the All Ireland Final 2015
- Civic Reception to honour Culture Night & Heritage Week Volunteers on a very successful Culture Night & Heritage Week

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

- Civic Reception to honour Glen Rovers Cork County Senior Hurling Champions 2015
- Civic Reception to honour Blue Demons Basketball Club on celebrating their 50th Anniversary
- Civic Reception to honour the Cork Ladies Senior Football Team & Cork Ladies Minor Football Team on winning the All Ireland Finals 2016
- Civic Reception to honour Former Lords Mayor of Cork
- Civic Reception to celebrate the Oliver Plunkett Street victory in Great Street Award 2016 & to recognise the contribution of local stakeholders to this achievement
- Civic Reception to honour the Cork Olympic Athletes & the Cork Paralympic Athletes that took part in the Olympic & Paralympic Games in Rio 2016
- Civic Reception to recognise Rob Heffernan's achievement on being awarded the 2012 London Olympic Bronze Medal

ENTERTAINMENT EXPENSES

| | |
|---|----------|
| Entertainment expenses in relation to Civic events: | €102,927 |
| Twinning Expenses: | €69,593 |

**CITY ARCHITECT'S
DEPARTMENT**

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Boole House

No.5 Grenville Place (Boole House) was built as one of a group of buildings on the North Channel of the River Lee in the mid 1700s. A striking example of the city's Georgian architecture, the three story house also has many fine Victorian features.

No. 5 was occupied between 1849 and 1855 by George Boole, then professor of Mathematics at Queens University (now UCC) and nowadays best known for the development of 'Boolean algebra'.

Following partial collapse and subsequent removal of the main roof (for public safety reasons) in 2010, the property suffered the effects of prolonged exposure to the elements.

The current phase of works, which commenced in July 2016, includes

- stabilisation and consolidation of the existing masonry structure
- construction of cut timber & natural slate roof to match the original
- weatherproofing of the building envelope
- insertion of new upper floor structure
- restoration of original internal joinery
- restoration/repair of original windows in the bow-fronted west wing
- re-rendering of external facades with breathable lime-based render
- repair and restoration of historic ironwork

Works are due for completion in April 2017.



Gerald Griffin Street Apartments

The site, which used to be a Tannery, rises steeply from Gerald Griffin Street to Monastery Road. Reduced levels and a retaining structure will enable the scheme to be tucked into the gradient.

The proposal consists of a 5 storey development providing a total of 41 residential apartments adjacent to Neptune Stadium, at the junction of Gerald Griffin St and Burkes Avenue, Blackpool. It consists of twenty 3-bed units, nineteen 2-bed units and two 2-storey, 2-bed apartments, which front onto Gerald Griffin Street. Access is from Gerald Griffin Avenue, between heavily planted absorbent green pods in a south facing urban garden with overlooking balconies.



23 Infill Units at Kilmore Road Lower, Knocknaheeny

This housing project is phase 1A of the City North West Quarter Regeneration. It commenced on site in the summer of 2014 and was completed in February 2016.

The development comprises of twenty three units, eleven 3 storey 3 bedroom units and ten 2 storey 3 bedroom units, along with a new Grotto. The units front onto Kilmore Road and Killiney Heights.

The housing was occupied in two phases, the northern units in August 2015, and the southern units in February 2016. Feedback in relation to the design and finishes have been extremely positive.

Phase 2A is currently being designed by the City Architect's Department. Many of the unit types in this scheme are based on the original unit designs in phase 1A.



CORPORATE AND EXTERNAL AFFAIRS

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

From strength to strength

2016 was a year of achievement for Cork City Council Libraries against a background of challenging resources and increasing demands. Achievements included a raft of awards, the official opening of Hollyhill Library, our leading role in making Cork a learning city, and a reading city. Much needed investment and restoration took place in the City Library and Mayfield.

The number of registered members on 31 December 2016 came to 25,717, compared to 20,821 on the same date in 2015, or an increase of 23.5%. Over the twelve months, January to December 2016, there have been 778,630 visits to libraries, up from 658,942 in 2015, an increase of 18%.

Libraries for All: Access and Inclusion

The major focus during 2016 in enhancing access and inclusion was on providing materials and services to people with intellectual and sensory disabilities, via the **Growing Imaginations** programme. This programme began in Bishopstown Library some years ago, but in 2016 was extended to other libraries in the City Council network.

Libraries and the Learning City / Libraries and the Reading City

For almost a century and a quarter Cork City Council Libraries has been a key resource for learning in the city. The library service is fully committed to the city's aspiration to gain the designation as a UNESCO City of Learning, and is a key player in many of the City of Learning activities. During 2016 libraries participated in the Bealtaine festival for older people, the Lifelong Learning Festival, and a range of adult education initiatives which support lifelong learning.

During 2016 the library service organised an extensive programme of events including 'Teen Day', the Cork World Book Fest, 'Rise up and Read: children's summer reading programme,' the Children's Book Fest which lasted for the month of October, and an innovation in 2016: **One O'Connor / One City**, a city-wide celebration of the life and work of Frank O'Connor, who died in 1966, 50 years ago.

Library Buildings

Hollyhill Library's first full year

The Minister for Housing, Planning, Community and Local Government Simon Coveney TD officially opened Hollyhill Library on 19 September 2016.

In his address the Lord Mayor Cllr Des Cahill stated that the city needs a new City Library on Grand Parade of a similar quality to Hollyhill, as well as a library to serve the south-east ward. Chief Executive Ann Doherty praised Hollyhill Library for winning a Public Choice Irish Architecture Award, noting as well the *Public Sector Magazine* Best Local Authority Library Service awards received by Cork City Libraries two years in a row. Minister Coveney recognised the importance of public libraries, saying that Hollyhill Library is a benchmark for all libraries countrywide. He acknowledged the crucial importance of dedicated library staff in making the library a success.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

In the first 12 months in the new Hollyhill Library, there was a huge increase in use.

- an increase of 430% of books and CDs borrowed
- an increase of 715% in visitors
- an increase of 362% in members.

Enquiries have risen by 751% and PC sessions by 220%.

The total number of members is equal to 42% of the immediate local population, one of the highest percentages in Ireland.

Architecture Award for Hollyhill Library

Just before the official opening, it was announced that Hollyhill Library had won second place in the Royal Institute of the Architects of Ireland Public Choice Awards. This award scheme is for new buildings, both public and private sector, and is voted on by the general public. It was a considerable achievement for a local library in the north-west suburbs of Cork to rank so highly, and is a tribute to the hard work and imagination of the Council's architects and librarians.

City Library Roof: major refurbishment

Work was undertaken on a major refurbishment of the roof at the City Library on Grand Parade. The work included:

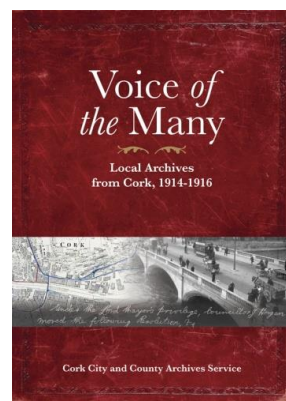
- new rooflights for the full extent of the Grand Parade frontage
- an additional layer of asphalt and insulation to secure the roof
- new internal ceilings and lighting

Mayfield Library

At years end investment took place in the Mayfield Branch Library, where the boiler system was fully replaced. The previous boiler, installed in the 1980s, broke down in early autumn, and on inspection by the Council's mechanical personnel, was found to be beyond repair. The Council sought tenders for the supply and installation of a new boiler, and MBS were the successful suppliers. The work was completed before Christmas, enabling the Library to reopen at the start of the new year.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cork City and County Archives Service



Voice of the Many' Local Archives Book

The Cork Archives carried out several projects in connection with the 1916 Centenary, including the production of a substantial publication *Voice of the Many: Local Archives from Cork 1914 – 1916*, celebrating the rich archival material that has been preserved in the Cork City and County Archives from that period. Central to the book are documents and photographs from Local Government and local institutions such as Cork City Council, Cork County Council, Cork Harbour Commissioners and Cork Chamber of Commerce, and personal archives, such as those of Liam de Róiste, D.D. Sheehan, Seamus Fitzgerald, and Terence MacSwiney. The documents featured within the book bring to life how Cork's local democratic institutions, organisations, and people, responded to the First World War and the Easter Rising, and cultural and political change. *Voice of the Many* was produced in-house, and was primarily funded by the City Council's 1916 Centenary Programme.

Preservation of Local Archives- New Collections Received



During 2016, the Archives continued its success in preserving important local archives by receiving several major new archive collections, including official transfers from Local Government offices, and donations from local organisations, families and individuals.

Major collections received included the following:

- Anthony Barry photographic archive (c200 large photo albums), 1960s-1970s.
- Daniel MacCarthy Glas archive (c1500 items), 1700s-1800s.
- Additional Vanderplas Deeds, Cork City (24 parchment deeds), 1600s.
- Skibbereen Town Council, 1902-2011
- Skerry's College, 1884-2005
- Cork City Council Manager's Orders, (5 boxes)

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

- West Cork Board of Public Assistance, 1923-1960s
- Finbarr O’Connell, aerial photographic archive (c20,000 photos) 1960s – 2000s
- Cork Mountaineering Club, 1970-2005
- Cork Cricket Club, 1874 - 2010
- Paddy O’Keeffe, local historian, photographs (c200 items), 1930s – 1960s
- O’Meara Solicitors (3 parcels of deeds), 1800s

Digitisation of the diaries of City Councillor Liam de Róiste T.D. from 1914 to 1916



In 2016, Archives carried out Phase 1 of the digitisation and online publication of the manuscript diaries of City Councillor and T.D., Liam de Róiste (b1882-d1959). His personal archive, which is preserved by the City Archives, includes his original manuscript diaries dating from 1902 to 1947. The first phase of the project publishes his diaries dating from the period 1914 to 1916. De Róiste was a key cultural and republican leader in Cork, and nationally. His diaries contain extensive commentary on politics and various public and personal matters, and are of major interest to the study of Cork’s local history, the Easter Rising/1916 period, Irish nationalism and republicanism, and the period of the First World War in Ireland, as well as giving a first hand insight into national and local events, institutions and culture during the revolutionary period. The diaries were scanned, digitised and placed online on the Archives’ web site using exclusively in-house expertise and resources. (www.corkarchives.ie)

Cork City Joint Policing Committee

Cork City Joint Policing Committee launched its first six year strategy in May with a reception in Mahon Community Centre, the location of the first community safety fora in Cork City. The Six Year Strategic Plan 2016-2021 is a requirement of the Joint Policing Committee Guidelines issued in August 2014.

The strategy will be delivered through annual JPC plans which will be the instruments through which the actions will lead to outcomes which the public will see through improvements in the way that they can connect with the JPC. There will be clear reporting and a clear focus on issues that need interagency consideration to resolve them.

The strategy addresses eight areas:

1. JPC Structure
2. Communications
3. Community Engagement
4. Crime Prevention

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

5. Anti-social behaviour
6. Road Safety
7. Misuse of Alcohol and Drugs and related Crime
8. Support for crime victims

Annual plans will be developed with the JPC membership for the implementation of the different aspects of the strategy.

Cork Age Friendly City Strategy 2016- 2020

On Wednesday 4th May 2016 Ann Doherty, Chief Executive of Cork City Council and Chairperson of the Cork Age Friendly City Alliance, an interagency group comprised of senior management from the statutory, voluntary, community and private sectors, launched the Cork Age Friendly City Strategy 2016- 2020 at an event in the Millennium Hall, City Hall, Cork.

This strategy is the result of a process which began when Cork City committed itself to Ireland's National Age-Friendly Cities and Counties Programme.

The key overarching aims of the Cork Strategy are:

- To improve access to its services for older people. To do this, agencies will ensure that all staff will deal with older people in an age appropriate manner
- To promote and encourage the development of the Cork City Age Friendly Business Programme to promote better customer facing interactions
- To seek to expand and increase levels of activity including volunteerism from middle age in keeping with the aims of Healthy Ireland, developing a flexible directory of services for older people that will provide up to date information
- To look to the National Dementia Strategy (2014) to inform its policy in relation to the provision of dementia friendly services to older people with cognitive impairment.



Ann Doherty, Chair Cork Age Friendly City Alliance, pictured with centenarian Mary McGrath, at the Launch of the Cork Age Friendly City Strategy 2016-2020

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

An Ghaeilge

Cork City Council continues its commitment to fostering a bilingual culture and ethos in the city and supported a variety of Irish language organisations and events in the city in 2016.

- Irish language courses for councillors.
- Ballyphehane 1916-2016 Centenary commemoration committee programme.
- Aililiú/ Downtcha Puppets St Patrick's Festival Input .
- Printing and distribution of 5,000 Seán O Ríordán commemorative bookmarks.
- Seachtain na Gaeilge programme in conjunction with City Libraries to include Oiche Ceol agus filíochta le filí Peann agus Pár.
- Blackrock Castle Observatory Irish language programme.

As a result of the raised profile of Cork City Council's Culture Night programme, which in 2016 included 8 Irish language events throughout the city, Cork City Council won the 2016 Promotion of Irish language in a public service organization Award from Public Sector magazine.

Social Inclusion

The Social Inclusion Unit in 2016 carried out a consultation process with the communities and stakeholders in Cork City to develop the Community and Economic side of the LECP "Pure Cork" Plan and organised in collaboration with the Strategic Planning and Economic Development Directorate the publication and launch of this Action Plan in December 2016. The Social Inclusion Unit supported and worked with a number of initiatives in 2016, including SICAP, Africa Day, LGBT Steering Group, Pride Week, Yellow Flag project and Travellers Inter-Agency Group in Education, the Local Drugs Task Force, Marathon, Summer Sing! 2016, Music Generation Programme, and the CYPSY Research Sub-Group.

Suicide Forum

The Community and Enterprise Department facilitated a multi-agency forum on the issue of suicide in Cork. It comprised a number of presentations by various key organisations working in this area. The event has very well attended. A second event will follow in 2017.

Freedom of the City conferred on Adi Roche

At a meeting of Cork City Council, held in the Council Chamber, City Hall, Cork on 29th March 2016, the Lord Mayor Cllr Chris O'Leary proposed, and it was approved by Cork City Council, that the Freedom of the City of Cork be conferred on Adi Roche of the Chernobyl Children International (CCI)

The Lord Mayor and Chief Executive of Cork City Council, Ann Doherty, accompanied Ms Roche to Belarus earlier in the year to witness the work of the charity at first hand and mark the 30th Anniversary of the Chernobyl Nuclear disaster.

Ms Roche was given the accolade by the Lord Mayor Cllr. Chris O'Leary and Cork City Council to recognise her humanitarian endeavours on behalf of the victims of the 1986 Chernobyl Nuclear disaster. Lord Mayor O'Leary stated: "This proud Award proclaims loudly: that the City of Cork, its citizens and public representatives, and by extension the people of Ireland, that we here in Cork reach out beyond our city, our country and say to you, the people who still suffer

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

because of the consequences of Chernobyl, that you are in our thoughts and prayers and on this 30th anniversary of that tragedy”

The ceremony was preceded by a tree planting ceremony in City Hall Grounds, Eglinton St where it will stand as a reminder of the event.



Adi Roche being presented with the Freedom Casket by Lord Mayor, Cllr. Chris O'Leary.

Cork City Council 2016 Commemoration Programme

Cork City Council responded to the challenge of creating a 2016 programme to mark the centenary of 1916 with a year full of events of every kind. National government outlined the 7 themes and asked local government to put together plans for each local authority area.

The programme included events organised by Cork City Council as well as other organisations in the city, and included a wide range of local, regional, and national and events. Aided by the Ireland 2016 office, with funding from the Department of Arts, Heritage, Rural, Regional and Gaeltacht Affairs, and Cork City Council's own financial commitment, the programme was agreed and rolled out. Some of the highlights to mark the centenary were:

- St Peters Centre of Commemoration
 - Centre of Commemoration Opening Exhibition
 - Centre of Commemoration additional programme support
 - 66 free events (lectures, concerts, poetry, exhibition etc)
 - 20 Private Hires
 - 14 Exhibitions inspired by 1916, the Proclamation and Irish Identity.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

- The design and reinstatement of the panel for Sheares Street.
- State Ceremony March 28th 2016.
- Sacrifice at Easter Corcadorca
- A Booklet and Walking Trail of all republican plaques, memorials and monuments in the city. Heritage.
- Audio Visual Exhibition on 1916 and GPO in Millennium Hall and Concert Hall.
- The proclamation printed and displayed on the front of the Grand Parade Hotel.
- Voices of the Many – Local Archives from Cork, 1914 – 1916 Cork City and County Archives.
- Cork City and County Archives Schools Online Education Pack and Outreach Programme on Cork in the 1912-1918 period.
- Cork City and County Archives Exhibition of Archives of Cork from 1916, all aspects of life in Cork at that time.
- Cork 2016 Archive: Archiving the records of the Cork 1916-2016.
- Cherish, Cherish, Cherish, Reflections on the Proclamations, commissioned by Cork City Libraries & Arts Unit.
- Cork Public Museum Exhibition, Thomas Kent Film, McCurtain Memorabilia.
- Ballyphehane Community Year Long Events and Community Garden.
- Thomas Kent – New piece of theatre
- Sisters of the Rising – New piece of theatre.
- Street Fest 2016.
- 1916 Prints – cross border print artists respond to 2016.
- Macalla.
- Final Flag Raising Ceremony 5th December 2016.



A fly-over at the Grand Parade as part of the State Ceremony held on March 28th.

Olympic Bronze Medal Presentation in Cork is a First in Ireland

On the 3rd November 2016, Rob Heffernan was presented with his London 2012 Olympic Bronze Medal in the Concert Hall, City Hall, Cork which was followed by a Civic Reception in his honour. The event was hosted by the Lord Mayor of Cork Cllr. Des Cahill and the medal was presented by then Acting President of the Olympic Council of Ireland, William O'Brien.

It was the first time an Olympic Medal had been presented on Irish soil, a very proud moment for Rob and his family, friends, supporters and the people of Cork. When announced the event would take place in City Hall, tickets were snapped up by the public in a matter of days, as there was nationwide interest in the occasion.

The ceremony was preceded by with a panel discussion with panellists including Derval O'Rourke (Olympian), Thomas Barr (Olympian), Gary O'Donovan (Olympic Medallist Rio 2016) and Frankie Sheehan (Irish Rugby International) all there to partake in the celebration of this historic event.

The event was also streamed live on the internet and attracted approximately 20,000 visits during the broadcast.



Rob Heffernan with his Olympic Bronze Medal won at the London 2012 Olympics which was presented to him in City Hall in November.

Protected Disclosures

There were no protected disclosures made to the Council in 2016.

ENVIRONMENT AND RECREATION

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Old Cork Waterworks Experience

A new Visitor Experience was developed at the Old Cork Waterworks site in 2016 with financial support from Cork City Council and the Fáilte Ireland, Irelands Ancient East Programme.

The Visitor Experience development involved the upgrade of the exhibition and reception area in the Visitor Centre and the development of a tour around the old boiler house and engine rooms at the Old Waterworks. The tour, which is partly self guided and partly tour guide lead caters for different languages and adds a new dimension to the experience on site.

The new experience allows visitors to learn about the history of the site, how water was supplied to Cork City in the past, how the development of the Waterworks was directly linked with the growth of Cork City and how water supply technology changed over the centuries from the use of a wooden waterwheel in the mid 1700s, the use of different steam engines and on to the use of electricity in the present Waterworks.

This quote from the Cork Examiner in 1859 gives the visitor a picture of the impact the development of the Waterworks had on Cork City. “A ready access to water has been the greatest blessing ever conferred upon this city. It has swept away much of the disease that perennially afflicted our population. It seems to us as if that benefit alone would have been worth the price that has been paid for our splendid waterworks.”



Old Cork Waterworks Experience

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

GREENING OF GLOW

Cork City Council's Environment and Recreation Directorate secured funding from the EPA's Local Authority Prevention Network (LAPN) for the greening of the GLOW family Christmas festival in 2016.

The initiative involved the installation of new bins for compostable and recyclable waste in parallel with the use of compostable and recyclable packaging by all traders in the Grand Parade food market. The initiative was supported by an awareness campaign that included the use of facebook competitions, onsite signage and the employment of Green Elves who interacted with people at the festival and advised them on which bin to use.

Overall, the initiative was very successful with just over 2 tonnes of waste being diverted from landfill to composting or recycling over the four week period. This initiative will now be extended to other festivals and events in Cork City where practicable.



The Green Elves who assisted at the Greening of Glow.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Summer in the Park

Summer in the Park is a Summer events programme in Fitzgerald's Park designed to animate and maximise use of the new bandstand, sunken lawn and gallery garden.

Invitations are sought from creative/ entrepreneurial/ cultural/ community individuals or groups in February to host events in Fitzgerald's Park from May to September.

The events programme seeks to complement the existing park environment and engage with audiences and groups to animate the park and further enhance the visitor experience and build on its family orientated attraction.

The Council has a budget to support the programme and in particular to support community initiatives that have very limited financial resources. The budget is spread over a wide selection of events to deliver, as far as possible, a diverse programme over the summer months. The aim is to deliver a programme that appeals to varied audiences including senior citizens, children, teenagers and families. Events are programmed for mornings, lunch time, evenings, nights and includes weekdays and weekends. The varied times gives our diverse parks users an opportunity to attend an event including visitors to the City.

The feedback from the 2016 has been extremely positive with a strong expressed demand for an expanded programme in 2017.



Members of the public enjoying Summer in the Park.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Lee Road Water Treatment Plant

Cork City Council operates, under a Service Level Agreement with Irish Water, a major water treatment plant located on the Lee Road. The treatment plant extracts water daily from the River Lee and treats it to ensure compliance with the drinking water regulations before distributing the drinking water across the water network. There has been treatment on the site since c. 1879 with upgrades in 1920's and 1950's.

In December 2016 planning was submitted for a substantial upgrading of the treatment facilities on the Lee Road site to a 40 million litre per day capacity plant with provision to allow water to be taken from the Inniscarra Water Supply scheme. The new plant will provide modern improved treatment facilities and flood protection. Once planning permission is obtained in 2017 the project will proceed to tender stage for a Design, Build and proving period contract.



Environment and Recreation Strategic Policy Committee

The Environment and Strategic Policy Committee met on 4 occasions during 2016

The topics discussed were:

- Household Waste Management pay by weight
- Energy Policy
- Street Cleaning & Litter Management Policy and Procedures including the Litter Management Plan
- Southern Region Waste Management Annual Report

HOUSING AND COMMUNITY

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Homeless

In 2016, under the devolved funding protocol for the allocation of Section 10 funding for homelessness, a budget of €5m was allocated for the South West Region with €4.57m for Cork City Council. Each Local Authority in the region provided from their own resources a minimum of 10% of the overall allocation towards homeless services.

2016 saw the roll out of an integrated model of care and case management which sees the South West Region as the first region outside Dublin to have a joint assessment process in place which satisfies both addiction and homeless services. This initiative provides a continuum of care for service users across all drug and alcohol services and homeless services.

A National Quality Frameworks Standards for homeless services has rolled out in the Dublin region and the South West Region was invited to be part of phase 2 of the national roll out. The framework is currently being piloted by the Cork Foyer, Cork City Council and by Novas Initiative in Kerry.

Operating at maximum capacity, the Foyer continues to play a strategic role in preventing and addressing youth homelessness in Cork. The 19 unit holistic Project receives core funding through Section 10 and a HSE grant.

City Northwest Quarter Regeneration

- Masterplan - €209m over a 12 year period (2012-2024)
- Construction of Phase 1B (29 Homes) - Work commenced
- Phase 2A (47 Homes) – Due to commence
- Socio Economic and Environmental Plan – Limited funding has been allocated to-date. A range of schemes are being delivered.

Housing Strategy & Rebuilding Ireland

- City Council received approval from DHPCLG to lease 61 units of accommodation through Approved Housing Bodies.
- Competitive Dialogue process underway for parallel site acquisition and development agreements with the private sector to deliver social housing units. 51
- units at 3 locations with planning approval to commence in 2017. 168 no units on 8 sites to be advertised for Part 8 in 2017.
- Construction has commenced on 146 units on 5 sites in the City (28 unit scheme at Tramore Road completed in Feb 17 & 2 units at Cappanoole completed in Dec 16)
- Project Pipeline of 428 units for social housing with a total value of €114m.
- 361 no. units being advanced in partnership with AHB's.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

LIHAF (Local Infrastructure Housing Activation Fund)

Old Whitechurch Road

Master plan underway to deliver 600 units

- Application made to DHPCLG for €9.9m to deal with infrastructural requirements.

Boherboy Road

- 153 no. units (Planning application lodged in December 16 with Cork County Council for a mixed tenure scheme)

Strategic Policy Committee:

- Number of Meetings: 5

Items Discussed:

- City Northwest Quarter Regeneration Scheme
- Action Plan for Housing & Homelessness – Rebuilding Ireland
- Age Friendly Ireland
- Jigsaw Project

Housing Maintenance

- 271 vacant properties brought back into productive use at a cost of €8m.
- 1,043 occupied properties received upgrades works.
- 5,437 domestic gas boilers serviced
- 127 properties received minor adaptation works

Travellers

- 16 unit residential scheme at St. Anthony's Park opened on 15th June, 2015 with 7 houses & 9 Bays - Full Occupancy
- Community Building on site opened in June 2016.
- Development worker employed on a trial basis.
- Activities co-funded by Cork City Council & HSE.

Spring Lane Halting Site

- Road resurfacing and electrical works upgraded in 2016
- Tender process for cliff face works imminent
- DHPCLG funding critical for replacement caravans, welfare units & upgrade works
- Sub-group of T.I.G. reported to families on the site about the recommended future of Spring Lane, following intensive examination and review
- Site to close in March 2020

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Choice Based Letting Scheme

Choice Based Letting has been in operation since Wednesday, 4th November 2015.

There have been 316 properties advertised to date. This has resulted in 396,394 property views and 61,495 expressions of interest.

Rental Accommodation Scheme & Housing Assistance Payment Schemes:

897 RAS agreements in place

HAP Progress: 1,016 Tenancies signed up for 2016

Awards 2016

- ❖ Cork City Council won the 2016 Local Authority Initiative Award at the Engineers Ireland Excellence Awards 2016 for positive work done returning 840 vacant units from 2014 to 2016
- ❖ Heating system at Ard Bhaile/Glennamoy Lawn shortlisted for the Local Authority Management Awards (LAMA) 2016
- ❖ Project Development Award – Knocknaheeny Regeneration – Public Sector Magazine
- ❖ Pride of Place Awards
 - RAPID Programme 3 Awards
 - Mahon CDP Agelink in the Friendly Community Initiative Category
 - Gurrabraher: The Hut and Partners in the Small Neighbourhoods Category
 - Victoria Quarter Residents and Traders in the Population Less Than 1,000 Category



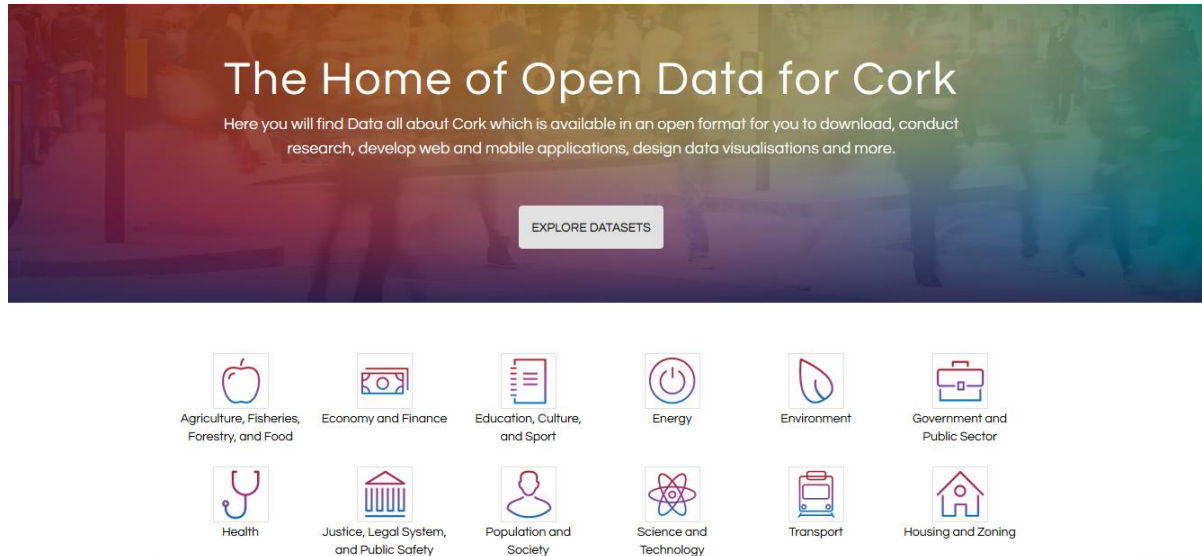
City Council staff at the Engineers Ireland Excellence Awards 2016 with their award

ICT AND BUSINESS SERVICES

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Open Data Platform

Cork City Council has an Open Data Repository built on an open source CKAN platform. 2016 saw an enhanced and improved version of the platform delivered at <http://opendata.corkcity.ie/>. There are currently 4 data sources available to view and download on the platform: real time parking availability information in seven car parks across the city, River Lee water levels at the Anglers Rest and the Lee Road, Planning Applications and Coke Bike locations. Overall usability of the platform was improved to include the addition of a customised appearance along with Data Previews to display the data in easy-to-understand snapshots. All of the data on the platform is available in an open format for anyone to download, conduct research, develop web and mobile applications, design data visualisations and more.



Cork City Now

The new Corporate Communications and Alerts system *Cork City Now* went live in **2016**. This innovative website enables Cork City Council and its agents to communicate via text and social media with the public using location based alerts on weather, roads, planning, community etc. *Cork City Now* is a free service for the City of Cork that allows members of the public to register to receive the latest notifications and community news happening in their local neighbourhood. Automated alerts will be sent based on issues of interest and preferred means of communication (email, phone, text etc.).



GrowSmarter

GrowSmarter is an EU funded Project (Horizon 2020) that brings cities and industry together to integrate and demonstrate '12 Smart City solutions' in energy, infrastructure and transport, to provide other cities with valuable insights on how they work in practice and opportunities for replication. In a rapidly urbanising world cities need to become smarter to respond to citizen needs and to reduce their environmental footprint.

The idea is to create a ready market for these smart solutions to support growth and the transition to a smart, sustainable Europe. There are 3 lead cities and 5 follower Cities – Cork is a follower City. The role of follower cities is:-

- closely follow the lead cities to learn from their experiences
- identify measures suitable for their specific local context
- develop a replication plan tailored to local needs.

Aidan O’Riordan, Programme Manager, ICT & BS Dept is leading the replication process for Cork. Cork as a follower city has been asked to host the 2017 General Assembly Meeting for the GrowSmarter Project. This will bring 60-80 delegates; mostly from across the EU to Ireland to Cork attend a 3 day event in early June. Cork City Council and its partners across industry, academia and public sector will demonstrate initiatives in the areas of energy, innovation and infrastructure/ transport and outline its progress as a follower city.



Smart Resilience

Modern critical infrastructures are becoming increasingly smarter (e.g. the smart cities). Making the infrastructures smarter usually means making them smarter in the normal operation and use: more adaptive, more intelligent etc. But will these smart critical infrastructures (SCIs) behave smartly and be smartly resilient. This project aims to develop sets of indicators that can be used to determine the resilience of a Cities Critical Infrastructure e.g. Water supply & Quality, Transport, Health, Housing etc to severe events e.g. Floods, water contamination, terrorist

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

attacks etc. Cork through its experience with both tidal and fluvial flooding is one of eight case studies for this project which commenced in the summer of 2016 and will conclude in late 2018.

Cork Smart Gateway

A strategic Cork City Council initiative, the *Cork Smart Gateway (CSG)*, launched in **May 2016**, was established to develop and drive a smart agenda for Cork. This initiative seeks through the innovative use of technology, to identify Cork as a vibrant European region through the promotion and support of economic activity, sustainable development and citizen engagement. This collaboration with CIT/Nimbus, UCC/Tyndall and Cork County Council has led to involvement in a number of European projects on energy, transportation and critical infrastructures. The CSG has identified a number of focus areas including citizen engagement, energy, mobility, assisted living, e-governance, open data and food and is actively pursuing projects in these areas.

The CSG aims to enhance the reputation of Cork as an attractive place to live, work, visit and invest. This initiative will compliment and support the already large number of organisations in Cork who are working on smart solutions to improve the region. The CSG through its activities aims to create a forum to allow these organisations to share and collaborate together while also marketing the Cork region as a smart destination internationally.



Pictured from left: John Forde, Cork County Council; Ruth Buckley, Cork City Council; Dirk Pesch, Nimbus; Claire Davis, Cork Smart Gateway; Mike Hayes, Tyndall.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Customer Relationship Management Solution

During **2016** the Housing Grants process migrated onto the CRM platform. The platform was upgraded to the latest 2016 version of the software enabling the council to utilise newly released mobile applications. Environment and Recreation directorate are currently trialling our Corporate Case Management solution with mobile inspections capabilities. Analysis work is underway to migrate the Housing Directorate to the solution in 2017. The council is also engaging with other local authorities to share solutions developed and we are currently evaluating solutions for fleet management and planning enforcements.

Achievements in 2016

Litter Fines System

Litter Fines System won the **2016 Irish eGovernment Innovation Award** as well as the **2016 Chambers Ireland Excellence in Local Government Innovation Award**.

The litter fine system is integrated in to the Council's CRM system and facilitates the preparation of flexible management reports and allows for the recording of all litter fine related information including litter evidence and photographs.



Pictured from left: Ian Talbot, Chief Executive Chambers Ireland; Al Devine, ICT and Business Services, Cork City Council; Minister of State Damien English T.D.; Seán Atkinson, Chief Executive Officer, SIRO presenting Ruth Buckley, Deputy Chief Executive, Cork City Council with the Local Authority Innovation Award; Deputy Lord Mayor, Cllr. P.J. Hourican and David Joyce, Director of Environment Services, Cork City Council.



'Al Devine, ICT and Business Services Department with Clare Wallace, Litter Fines Unit and Noel Long, Litter Wardens Section'.

Choice Based Letting

Choice Based Letting system was shortlisted for **the 2016 Irish eGovernment Mobile Award** as well as the 2016 Chambers Ireland Excellence in Local Government Best Practice in Citizen Engagement Award.

Choice Based Letting is an online service that provides transparency on 'available to let' social housing stock to Corks' citizens that are in need of social housing. It is a web based facility with photographs and descriptions with a map of the house type, its location, the number of rooms, and additional features. It actively engages the housing applicant by allowing them to 'choose' to express an interest in the property thereby enabling the City Council to apply its allocation of housing to the list of those interested. During a time of high housing demand, this streamlines the service and the development of a 'feedback' tab, following the suggestion of its inclusion from the CBL focus group, means that the applicant citizen can see the level of demand around each property. This helps balance their expectations and provides transparency around the demand and supply of social housing.

**HUMAN RESOURCE
MANAGEMENT AND
ORGANISATION REFORM**

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

NISO Safety Awards

The All Ireland Safety Awards are jointly organised by the National Irish Safety Organisation (NISO) and the Northern Ireland Safety Group (NISG) resulting in an average entry level of 2,000 submissions by organisations in Ireland, Northern Ireland and the UK, across sectors such as energy, construction, manufacturing & transport. Cork City Council won two Major Award Category 2 awards at the National Irish Safety Organisation (NISO) which took place in Killarney on Friday 7th October 2016.

It was the fourth consecutive entry into the NISO Awards for the Council's Safety Section and we secured a Major Award Category 2. The award reaffirms the Council's commitment to ensuring compliance to regulations and providing a safe environment for employees. The awards also recognise the Council's continuous accomplishments in Health and Safety, and is testament to our adherence to best practice as well as the conscientious effort made by all Council employees to maintain a high level of health and safety.

Cork City Fire Department entered the awards for the first time this year and were also successful in winning an Award within the Major Award Category 2. The award will allow the Council to benchmark the health and safety performance of Cork City Fire Department on an annual basis and is an acknowledgement of the improvements which the Fire Department management and fire fighters have put into the safety management system over the last 18 months.

Present on the night to receive the Award on behalf of Cork City Council was Paula Kennedy, Health & Safety Officer and present to receive the Award on behalf of Cork City Fire Department were John Ryan, Chief Fire Officer, Phil O'Hare, Assistant Chief Fire Officer & Noel Heaney, Station Officer.



Paula Kennedy, Health & Safety Officer, Pat Breen, TD, Brenda O'Brien, Brussels Liaison Manager, & Fergal M Kevitt, Secretary, NISO



John Ryan, Chief Fire Officer, Pat Breen, TD, Brenda O'Brien, Brussels Liaison Manager, & Fergal McKeivitt, Secretary, NISO

Cork City Fire Department was the proud recipient of a Road Safety Authority Leading Lights in Road Safety Award in December 2016. These awards acknowledge groups and individuals who work to reduce deaths and serious injuries on the roads. Cork City Fire Department won an award for their road safety initiatives such as the C.I.T. Safety Week and the Axa Road Safety Road Show which targets transition year students. Our road safety awareness campaign which has come from our inter agency work on the Cork Road Safety Plan 2016-2020, including our new safety messages on the doors in Ballyvolane Fire Station, was also acknowledged.

Long Service Awards

The significance and contribution of service to the city and citizens of Cork is of great importance and at a special ceremony held in City Hall on 6th May that service and contribution was recognised. This was the first time in the history of the Council that staff were formally recognised for such service. At the 31st December 2015, 230 staff have over 30 years service; included in this number were over 20 staff having 40 years service with the Council. During the ceremony staff received a scroll and a specially commissioned memento presented to them by the Lord Mayor, Cllr. Chris O'Leary and the Chief Executive, Ann Doherty. Staff members and their guests were entertained with music during the evening along with a reception. This ceremony was an initiative of the Workplace Partnership Committee.



Scrolls, Commemorative coins and a specially commissioned memento which were presented to staff with over 40 years service.

Recruitment & Training

Following an easing of the moratorium on recruitment in the public sector, Cork City Council prioritised recruiting staff for posts that would deliver on priority programmes. The Housing Directorate was strengthened with the addition of a dedicated Programme Manager to oversee the housing capital programme while additional professional architectural and legal posts were filled to support the housing programme. The Council filled long standing vacancies across directorates in administrative and general operative grades.

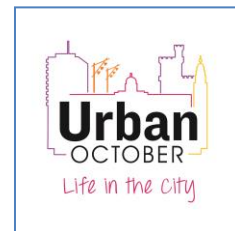
Through the Training and Development Unit staff were supported to undertake third level courses that will further develop the skills set necessary to deliver on the Council's Corporate Goals. Throughout the year training continued to enhance the health and safety knowledge of staff required to ensure a safe work environment.

STRATEGIC PLANNING, ECONOMIC DEVELOPMENT AND ENTERPRISE

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Cork City Centre Strategy

The implementation of the City Centre Strategy continued at pace with a number of key achievements. The Cork City Centre Steering Group continued its work with the preparation and implementation of the its 2016 City Centre Action plan. A City Centre Information event was held on April 21st which launched CORE, the City Centre Partnership and highlighted the work of the City Council in revitalising the City Centre. It also showcased the various developments, in process and planned, in the city centre. Work continued with local stakeholders and Reimagine Cork on the enhancement of each of the character areas or quarters. A city centre website and social media platforms were also developed to promote and market the city centre. A range of building grant schemes were also targeted at particular sub areas. Specific marketing campaigns were also undertaken such as Urban October to promote events in the city.



Odyssey Planning System

2016 was a period of significant change within the Development Management Function - with a 20% increase in file numbers over 2015 (to 551 applications) and a 40% increase over the average for the last five years. There has also been a significant increase in the scale and nature of applications, and associated pre planning enquiries. The Albert Quay Office Development was completed and other significant developments including the Capitol Complex in the city centre and major extension to Apple Computers both under construction. If the current rate of growth is maintained (and indications are that it will) it is likely that we will have c650 applications in 2017 and c780 files in 2018. 2016 also saw the introduction of the new Contributions Scheme and Odyssey. Odyssey is a workflow driven planning application system, built to track and manage a planning application through each stage in the process: - from validation, managing submissions, internal and external reports prior to recommendation and decision (and follow on stages).

It replaces the iPlan system introduced in 2002 and offers better functionality in areas such as workflow, preplanning, data capture and reporting. Its introduction changes the emphasis from manual reports to an electronic basis with each user logging in via their network credentials where they can view their task lists, documentation and information relating to the file and sign off on their report by electronic signature. The development and introduction of this new system was a significant task and achievement for the staff involved (including both SPED and ICT) It is intended to develop the system in relation to pre planning, compliance and the integration with new developments in the area of e planning and e linkages to An Bord Pleanála.

Local Enterprise Week



The first nationally co-ordinated '*Local Enterprise Week*' took place around the country from March 7th to 11th 2016. Over 400 promoters participated in 19 events run across the city. A wide range of events covering retail, safety, food, digital and finance also provided an opportunity for people to learn from the experiences of others, get practical advice, and make new contacts. The week also showcased the wide range of supports available from the Local Enterprise office, Cork City aimed at supporting the small business community, from grants to mentoring and from training to business advice.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Start Up Nations Summit

Cork innovates which is partnership of stakeholders in the innovation and entrepreneurship space in the city and region and which is supported by both Cork City and County Councils. The project director on behalf of Cork Innovates won the honour of hosting the Global Start Up Nations Summit on behalf of the Global Entrepreneurship Network. The conference was held in



November and over 300 delegates from all over the world attended to discuss policy making and best practice in the development of innovation ecosystems. The conference was a major success and shone a light on Cork and all it has to offer as a conference location and also highlighted the significant ecosystem that exists in Cork.

SPEDE Strategic Policy Committee

There were 6 SPC meetings in 2016 – (15th Feb, 18th April, 16th May, 28th June, 3rd Oct, 5th Dec). There were 3 joint SPC Meetings, 2 with Roads & Transportation Dept and 1 with Cork City Local Community Development Committee (6th Oct joint committee meeting with Cork City Local Community Development Committee) and (7th Nov & 14th Nov joint committee meetings with Roads & Transportation Dept)

Highlights from some of the meetings were:

Monday 15th February, 2016

- Receive presentation from Cllr. Tony Fitzgerald on the Cork Healthy Cities
- Report on Cork City Development Plan 2015 – 2021 proposed variation No 2 Social Housing Strategy under Part V
- To consider the Coburg Street & St. Patrick's Hill Area Action Plan 2007 – A Progress Report.

Monday 18th April, 2016

- To consider the report on the Variation No 3 Mahon Local Area Plan 4.
- To consider the report on the Local Economic & Community Plan (LECP).

Monday 16th May, 2016.

- To consider the report of the Chief Executive in relation to submissions received dated 11th May, 2016 on the Proposed Variation No. 2 (Social Housing Under Part V) of the Cork City Development Plan 2015 – 2021.

Tuesday 28th June, 2016

- To consider the report on the Architectural Conservation Area Grant Scheme, Building Improvement & Repair Grant Schemes 2016 – City Centre Building Facade Improvement Grant Scheme 2016 & Regeneration Area Building Improvement Grant Scheme 2016.
- To consider the CASP Policy Committee Report March, 2016.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

- To consider the report in relation to the proposal that Cork City Council joins the Covenant of Mayors.

Monday 3rd October, 2016

- To consider the report on the Preparation of South Docks and Tivoli Local Area Plans.
- To consider the report update on the National Planning Framework and Regional Spatial and Economic Strategies.
- To consider the report on the submission received during the Consultation on the amendments to Draft City Local Community and Economic Plan 2016 – 2021 and recommend the adoption of the Final Draft Local Economic and Community Plan.

Monday 5th December, 2016

- To consider the Planning & Development (Housing) & Residential Tenancies Bill 2016.
- To consider the report on the Census 2016.
- To consider the report on the CASP Policy Committee Report October, 2016.

Joint Strategic Planning & Economic Dev & Enterprise Strategic Policy Committee &:

1. Cork City Local Community Dev Committee Thursday 6th Oct, 2016

- Report of final consultation on Local Economic Community Plan.

2. Roads & Transportation Strategic Policy Committee on Monday 7th November, 2016

- To consider the report on the proposed Variation No 3 (Mahon Residential Initiative) City Development Plan 2015 – 2021 (Council Meeting 06/10/2016).

14th November, 2016

- To consider the report on the proposed Variation No 3 (Mahon Residential Initiative) City Development Plan 2015 – 2021 (Council Meeting 06/10/2016).

ROADS AND TRANSPORTATION

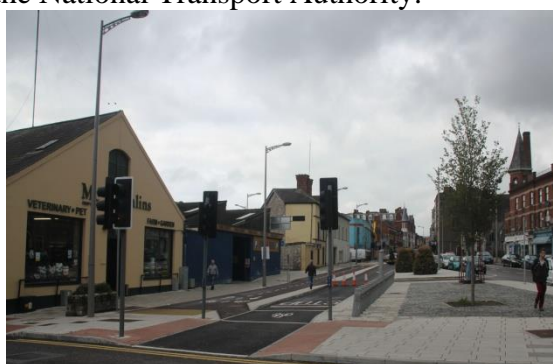
Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Kent Station to City Centre Linkage Project Phase 2

Phase 2 of the Kent Station to City Centre Project reached substantial completion in 2016 at an overall cost of €2 million. The project provides improved connectivity between Kent Station and the City Centre with an emphasis on sustainable modes of transportation such as bus, cycle and walking.

Phase 2 street renewal work relates to Horgan's Quay, Penrose Quay, Railway Street, Alfred Street and Ship Street. This project builds on the work completed in 2015 under Phase 1 and CIE's own work i.e. the new southern station access point and new roadway linking Alfred Street to Penrose Quay.

The project was designed by Malachy Walsh & Partners, constructed by McGinty & O'Shea Ltd with funding provided by the National Transport Authority.



Lower Glanmire Road looking toward Kent Station



Penrose Quay looking towards the City Centre

The Blackrock Harbour & Village Renewal Project Phase 1

Phase 1 of the Blackrock renewal project reached substantial completion in 2016 at a cost of approximately €1.4 million.

Phase 1 consists of the widening and enhancement of both Convent & Blackrock Road. High quality public realm is provided throughout. The widening of these roads creates a safe route for pedestrians and other road users. Some of the key features of the project include the exposing of the historic tram lines plus associated cobble pavement and the opening up of the Ursuline

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Convent grounds via the removal of the old boundary wall. These features will greatly improve the character of the village and enhance its potential for increased levels of business, recreation and leisure activity.

The project was designed by Cork City Council's Roads Design Division and the construction was undertaken by Ward & Burke Ltd.



Blackrock Road looking West



Blackrock Road looking East

Cork City Retaining Wall Contract 2016

The contract involved repair works to 3 no walls in Cork City (Tracton Avenue Retaining Wall, Lover's Walk Retaining Wall and East View Terrace Retaining Wall). The works included vegetation clearance, installation of soil anchors, repointing, rebuilding buttresses and renewing render.



Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

The photo is of the East View Terrace Retaining Wall which adjoins the historic Quaker Graveyard off Summerhill South.

Victoria Cross Junction Improvement Scheme

Victoria Cross is a key junction in the Cork City road network, comprising the junction of the N22 Carrigrohane Road, the R641 Wilton Road and the Western Road. The junction has a 50kph speed limit and experiences significant traffic flow as well as pedestrian activity due to its urban location adjacent to key trip attractors such as Cork County Council headquarters in County Hall, University College Cork, adjacent residential and commercial properties, student accommodation buildings and the popular Lee Fields amenity walk.

The need to improve safety for vulnerable road users at Victoria Cross junction was identified by Transport Infrastructure Ireland (TII) (formally National Roads Authority) during their assessment of the Risk Rating of Ireland's Major Roads for the Euro RAP Program. The R641, from Victoria Cross to the N40 South Ring Road was identified as having a medium-high risk rating in the review of collision data.

The existing Victoria Cross junction arrangement was vehicle centric with a distinct absence of pedestrian facilities at the western side of the junction across Carrigrohane Road and Wilton Road. In addition, all pedestrian movements across Victoria Cross junction were forced to use the existing central refuge island. The staging of the traffic signals dictated that the progression through the junction for pedestrians required a double-movement/two stage crossing through this island.

The need to improve the pedestrian crossing facilities at Victoria Cross was also identified in the Cork City Council Walking Strategy 2013-2018, which is a strategy which seeks to make Cork the most walkable City in Ireland, where people choose to walk as the safe, healthy and attractive alternative to private transport.

The Victoria Cross Junction Improvement Scheme was completed in 2016 using low cost safety funding from TII.

The works included:

- New traffic signal heads and controllers;
- New pedestrian crossings facilities;
- Upgraded public lighting facilities;
- Removal of small triangular island New road signs and road markings;
- Upgrade of existing footpaths to provide dropped kerbs and tactile paving;
- Ducting to signals;
- Resurfacing works where required;
- Other necessary associated works;
- Yellow box arrangement at the intersection of Wilton Road with Orchard Road, to facilitate right turners from Orchard Road.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

The upgrade will reduce the risk of occurrence of pedestrian as well as cycling collisions in the area. It will also enhance the urban fabric and public realm of the area, creating a stronger sense of place and one that is not wholly vehicle centric.



Victoria Cross before public lighting upgrade



Victoria Cross after public lighting upgrade to LED

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Public Bike Scheme

The Public Bike Scheme, Coca Cola Zero Bikes, has gone from strength to strength in 2016. With a total of 31 stations and 330 bikes, the scheme runs from Kent Station in the east to UCC on the west of the city. Membership in Cork is now in excess of 9,200 and with more than 550,000 trips taken.



National Step Challenge

Cork City Council has been implementing the Smarter Travel Workplaces Programme in conjunction with the NTA since 2010 where sustainable travel is promoted among our employees. Workplace Travel Plans have been shown internationally to reduce single occupancy car use on the commute by between 10% and 24%. Workplace Travel Plans also reduce costs associated with parking, business travel, fleet, CO2 emissions, absenteeism, and access issues.

As part of the initiative, a National Step Challenge takes place each year and the event encourages participants to incorporate walking into their daily routine and to consider replacing some or all of their car commutes with walking. The Challenge is an excellent incentive to get more active and to form new habits and participants also report a boost in staff morale and enjoying being part of a team at their workplace. Cork City Council teams have performed very well over a number of years and in 2016 a City Council team “the Blackpool 3” took second place nationally.

Bike Week

National Bike Week is a celebration of cycling and Cork City Council coordinates and organises a week long programme of events for Cork. More and more people of all ages are enjoying these events every year. Cycling is the fastest mode of transport for journeys of 6 kilometres or less in urban areas; it is also a great solution to beating traffic congestion in our towns and cities.



Cork Bike Week is a firm favourite every year and in 2016 included family fun cycles, A Tour de Romance, Lunchtime Cycle to the Park, Mystery History Tour and much more.

There were three Roads and Transportation Strategic Policy Committee meetings held in 2016. The following items were discussed:

- Cork City Coach Parking Review 2015
- Cork Road Safety Plan 2016/2020 (Road Safety Working Together Group)
- 30KPH Zones in the City
- Cork Cycle Network Plan
- Speed Limit Review
- Invitation to Bus Eireann to attend Roads and Transportation Strategic Policy Committee meeting

FINANCIAL STATEMENTS

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

STATEMENT OF COMPREHENSIVE INCOME (INCOME & EXPENDITURE ACCOUNT STATEMENT) FOR YEAR ENDING 31st DECEMBER 2016

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure.

It shows the surplus/(deficit) for the year. Transfers to/from reserves are shown separately and not allocated by service division.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

Expenditure by Division

| | Gross Expenditure | Income | Net Expenditure | Net Expenditure |
|--|------------------------------|---------------|------------------------|------------------------|
| | 2016 | 2016 | 2016 | 2015 |
| | € | € | € | € |
| Housing & Building | 42,824,990 | 40,237,231 | 2,587,759 | 3,288,201 |
| Roads Transportation & Safety | 26,573,130 | 13,698,126 | 12,875,004 | 10,162,836 |
| Water Services | 9,485,263 | 9,427,451 | 67,812 | 544,193 |
| Development Management | 10,202,161 | 2,323,949 | 7,878,212 | 7,822,606 |
| Environmental Services | 29,893,630 | 5,187,261 | 24,706,369 | 25,119,093 |
| Recreation & Amenity | 21,441,020 | 2,464,806 | 18,976,214 | 19,105,355 |
| Agriculture, Education, Health & Welfare | 525,549 | 183,330 | 342,219 | 297,411 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

| | | | | |
|---|--------------------|-------------------|--------------------|--------------------|
| Miscellaneous Services | 8,893,493 | 4,872,263 | 4,021,230 | 6,843,260 |
| Total Expenditure/Income | 149,849,236 | 78,394,417 | | |
| Net cost of Divisions to be funded from Rates & Local Property Tax | | | 71,454,819 | 73,182,955 |
| Rates | | | 64,736,946 | 65,029,398 |
| Local Property Tax | | | 8,013,089 | 8,013,089 |
| Pension Related Deduction | | | 2,455,541 | 3,233,239 |
| Surplus/(Deficit) for Year before Transfers | | | 3,750,757 | 3,092,771 |
| Transfers from/(to) Reserves | | | (3,698,409) | (3,085,756) |
| Overall Surplus/(Deficit) for Year | | | 52,348 | 7,015 |
| General Reserve @ 1st January 2016 | | | 779,934 | 772,919 |
| General Reserve @ 31st December 2016 | | | 832,282 | 779,934 |

STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AT 31st DECEMBER 2016

| | 2016 € | 2015 € |
|--|----------------------|---------------|
| Fixed Assets | | |
| Operational | 1,934,352,039 | 1,889,947,853 |
| Infrastructural | 1,160,251,547 | 1,118,686,703 |
| Community | 99,534,163 | 96,122,594 |
| Non-Operational | 49,635,044 | 51,663,986 |
| | 3,243,772,793 | 3,156,421,136 |
| Work in Progress and Preliminary Expenses | 17,667,362 | 81,010,762 |
| Long Term Debtors | 74,415,730 | 80,677,985 |
| Current Assets | | |
| Stocks | - | - |
| Trade Debtors & Prepayments | 22,646,005 | 21,159,820 |
| Bank Investments | 42,425,775 | 43,644,573 |
| Cash at Bank | 6,573,945 | - |
| Cash in Transit | 20,350 | 20,360 |
| | 71,666,075 | 64,824,753 |
| Current Liabilities (Amounts falling due within one year) | | |
| Bank Overdraft | - | 881,370 |
| Creditors & Accruals | 45,990,057 | 46,957,587 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

| | | |
|---|----------------------|---------------|
| Finance Leases | 15,867 | 15,867 |
| | 46,005,924 | 47,854,824 |
| Net Current Assets / (Liabilities) | 25,660,151 | 16,969,929 |
| Creditors (Amounts falling due after more than one year) | | |
| Loans Payable | 139,390,254 | 141,018,875 |
| Finance Leases | 36,159 | 52,026 |
| Refundable deposits | 2,741,636 | 13,735,583 |
| Other | 1,547,205 | 1,825,017 |
| | 143,715,254 | 156,631,501 |
| Net Assets | 3,217,800,782 | 3,178,448,311 |
| Represented by | | |
| Capitalisation Account | 3,243,772,793 | 3,156,421,136 |
| Income WIP | 15,765,162 | 77,694,372 |
| Specific Revenue Reserve | - | 277,861 |
| General Revenue Reserve | 832,282 | 779,934 |
| Other Balances | (42,569,455) | (56,724,992) |
| Total Reserves | 3,217,800,782 | 3,178,448,311 |

RECRUITMENT INFORMATION

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

| Recruitment Statistics 2016 | | | | | | |
|--|---|-----------|-----------------|-----------|-------------------|----------|
| Appointments made from competitions held pre-2016 | | | | | | |
| | Applicants | | Placed on Panel | | Appointed in 2016 | |
| | Male | Female | Male | Female | Male | Female |
| Accountant (Internal Audit) | 10 | 11 | 0 | 3 | 0 | 1 |
| Assistant General Foreperson (Housing Maintenance) | 24 | 1 | 10 | 1 | 2 | 0 |
| Executive Engineer | 87 | 22 | 21 | 10 | 2 | 2 |
| Fire Fighter (Full Time Permanent) | 2228 | | 39 | 1 | 5 | 0 |
| Temporary Plumber | 54 | 0 | 21 | 0 | 3 | 0 |
| Traffic Warden | 20 | 0 | 10 | 0 | 2 | 0 |
| Total (excluding fire fighter) | 195 | 34 | 101 | 15 | 14 | 3 |
| | | | | | | |
| Appointments made from competitions held in 2016 | | | | | | |
| | Applicants | | Placed on Panel | | Appointed in 2016 | |
| | Male | Female | Male | Female | Male | Female |
| Acting Senior Executive Librarian | 0 | 8 | 0 | 7 | 0 | 1 |
| Administrative Officer | 38 | 59 | 9 | 12 | 4 | 5 |
| Architectural Technician Grade II | 3 | 4 | 1 | 3 | 0 | 2 |
| Assistant General Foreperson Water Distribution | 7 | 0 | 4 | 0 | 1 | 0 |
| Cork Learning City Co-Ordinator | 17 | 37 | 1 | 0 | 1 | 0 |
| General Foreperson Housing Maintenance | 13 | 0 | 6 | 0 | 2 | 0 |
| General Operative (All Depts except Cleansing) | 101 | 3 | 97 | 2 | 14 | 0 |
| Graduate Engineer National Roads Design Office | Competition run by Cork County Council - Information not available | | | | 2 | 0 |
| Interim Director of Services | 5 | 2 | 1 | 1 | 1 | 0 |
| Programme Manager Housing 2020 & | 11 | 3 | 2 | 0 | 1 | 0 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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|-------------------------------|------------|------------|------------|-----------|-----------|-----------|
| Regeneration | | | | | | |
| Registered Architect | 8 | 6 | 1 | 3 | 1 | 2 |
| School Warden | 0 | 6 | 0 | 4 | 0 | 3 |
| Senior Staff Officer | 29 | 58 | 8 | 12 | 4 | 4 |
| Staff Officer | 54 | 130 | 14 | 17 | 4 | 4 |
| Temporary Archivist | 5 | 6 | 1 | 0 | 1 | 0 |
| Temporary Assistant Solicitor | 7 | 12 | 1 | 3 | 0 | 1 |
| Temporary Technician Planning | 3 | 0 | 1 | 0 | 1 | 0 |
| Traffic Warden Supervisor | 13 | 1 | 8 | 1 | 2 | 0 |
| Total | 314 | 335 | 155 | 65 | 39 | 22 |

Student Placements 2016

| | Number of Placements | | | | | |
|---|----------------------|-----------|--|--|--|--|
| | Male | Female | | | | |
| University College Cork Student Placements | 3 | 1 | | | | |
| University of Limerick Co-Operative Education Programme | 13 | 10 | | | | |
| Total | 16 | 11 | | | | |

Appointments made on the recommendation of the Public Appointments Service 2016

| | Male | Female | | | | |
|---------------------------|----------|----------|--|--|--|--|
| Senior Engineer | 2 | 0 | | | | |
| Head of Finance | 1 | 0 | | | | |
| Senior Executive Officer | 0 | 1 | | | | |
| Senior Executive Engineer | 1 | 0 | | | | |
| Total | 4 | 1 | | | | |

2016 Annual Service Delivery Plan

The 2016 Annual Service Delivery Plan adopted by Council on 14th of March 2016 provided a detailed analysis of how the Council would deliver its services for 2016 against the goals of the Corporate Plan (2015-2019). This review summarises the City Council's performance against its Objectives and Strategies for 2016.

The Corporate Plan is structured around five Corporate Goals:

- Goal 1- Enabled Communities
- Goal 2- Create a thriving City Economy
- Goal 3- City, Identity, Culture and Heritage
- Goal 4- Quality Urban Environment
- Goal 5- Corporate Development

However, the Annual Service Delivery Plan; as the mid-level expression of the Corporate Planning process, is inherently linked to the Annual Budget Book and the annual operational plans of each of the Council's directorates. To reflect this alignment with the budget process the Service Delivery Plan reflects the 'Service Division' structure of the budget book:

The Service Divisions contained in the Budget Book are listed below:

- A. Housing & Building
- B. Road Transport & Safety
- C. Water Services
- D. Development Management
- E. Environmental Services
- F. Recreation & Amenity
- G. Agriculture, Education, Health & Welfare
- H. Miscellaneous Services
- J. Operational Support (Central Management Charge)

The following pages contain a review of the stated performance standards for the most significant elements of the 2016 Annual Service Delivery Plan (as recorded by the Directorates concerned) and the outcomes achieved.

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Service Division A: Housing & Community

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
|--|---|--|--|
| 1.3 Prioritise areas/communities of disadvantage for particular attention. | 1.3.1 Annual operational plans will include an assessment of their impact on the reduction of social exclusion (where appropriate) | RAPID Strategy to be produced by Q3 2016. | RAPID Strategy/Action Plan agreed by RAPID ABC. |
| | 1.3.3 Promote equality and inclusion for disadvantaged communities by developing effective cross-directorate/departmental actions to achieve measureable progress in addressing social exclusion and by implementing integrated action plans for those communities on a partnership basis | Review of the Traveller Accommodation Plan 2014 – 2018. | Traveller Accommodation Plan reviewed and sent to Department |
| | 1.3.9 Contributing to the development & delivery of the New Communities Strategy | Deliver the tenure diversity review recommendations under the CNWQR. | Tenure review document agreed |
| 1.6 Management of the Assessment and Allocation of Social Housing supports for eligible Social Housing Support Applicants | 1.6.1 Develop and promote awareness of housing demand to Social Housing Support Applicants by creating an online service that provides transparency of supply availability and enables applicant involvement through the use of a Choice Based Letting Scheme for the allocation of Social Housing supports | The number of allocations made through the Online Choice Based Letting Scheme and the level of usage of the Online Service | The Online Choice Based Letting system is in place for over a year. An average 40-45% of applicants are logging in. |
| | 1.6.4 Enhance and develop systems and processes that inform policy by gathering relevant data that demonstrates effort versus outcomes in implementing social housing strategy | HAP Develop reporting to identify market impacts on key deliverables. Social Housing Monitor Refusal numbers to | HAP exceeded its targets for 2016. The refusal rate on Social Housing has reduced significantly from ranges of |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | | Successful Allocations | 30%– 50% to 10%–20% due to the introduction of the Choice Based Letting system. The Choice Based Letting Scheme also received a Certificate of Commendation In the Chambers Ireland Local Government Excellence Awards 2016 |
| 1.8 Facilitate Access to good quality private rented accommodation to enhance quality of life for individuals and families in the rented sector in Cork | 1.8.1 Develop an integrated system to manage, monitor and enforce minimum standards in the private rented sector through a systematic inspection regime within the sector | HAP Ensure inspections are requested in a timely manner to facilitate completion within 8 month deadline. Update outcomes on central Hub systems per Building control reporting | HAP exceeded target in 2016. HAP in Cork City is at 121% of its target. |
| 4.1 Provide quality environments that enhance the lives of residents and the experience of visitors | 4.1.1 Implement the Joint Housing Strategy for Cork City and County | Fabric of Social Housing maintained to a high standard: | No. of vacant units for repair at end of year: 55 No. of properties upgraded under fabric upgrade program: 1768 No. of properties upgraded under the Minor DPG scheme: 127 |
| | 4.1.4 Support tenants in difficulties through working on maximising inter-agency approaches to community and tenant support | Allocate €215,000 in grants to community and voluntary organisations. Social Housing 10% reduction in Arrears in 2016 | Grants allocated and paid to community and voluntary organisations. 10% not reached due to lack of resources. Extra resources were applied to the rising arrears issue in late October 2016. This resulted in an arrears reduction of 3.5% by end of 2016; a very positive result considering the 8.5% increase in arrears from January to October 2016 |

Service Division B: Roads & Transportation

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
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|-----------|------------|----------------------------------|--------------|

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| 2.4 Sustainable and effective movement of people, goods and data in the city to best international standards | 2.4.1 Optimise in a sustainable manner, mobility for all across the available transport network: Operate an effective road licensing system and ensure that works affecting roads and footpaths are managed in a coordinated way | Number of – Road Opening Licences Crane & Hoist Licences Skip Licences Open space licences Street furniture licences Scaffolding & hoarding licences Inspections levels and related meeting levels | 1600 60 10 33 100 70 3,020 |
| | Maintain an effective public lighting regime | Number of public lights maintained Outage levels as % of total | 14,348 Also, 3% of the Public Lighting inventory upgraded-new brackets & LED lanterns 1.5% faults |
| | Maintain the optimal traffic signal regime throughout the city | Number of traffic signal installations Average fault resolution time | 283 junctions and sites being maintained 4 hour resolution time |
| | Support sustainable travel to school | Number of locations with manned school crossings Numbers participating in Safe Cycle Training & Bike Week activities | 37 locations 510 participants – cycle training 3 schools – Bike Week |
| | Identify and implement low cost safety improvement schemes | Progress in delivering schemes | Awarded contracts for Victoria Cross in Q4; Completed S38 for Blarney Rd, Rutland St & Glenheights Rd |
| | 2.4.2 Provide and maintain the necessary road infrastructure to deliver an integrated public transport system: Implementation of the 5yr investment programme sponsored by NTA Continued regeneration of City streets, roads and adjoining areas Maintain a Customer Service | Progress in delivering improvement schemes identified in City centre movement strategy and strategic route studies Progress with the ongoing improvement and regeneration of City streets, roads and adjoining areas Activity levels from the | Kent Station Phase 2, Mahon bus gate and Greenway Access Blackrock Village Upgrade Project Stage 1 completed in 2016. 2,971 customer service |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | <p>Request system whereby the public can contact by telephone or email to log a complaint/ concern</p> <p>Control weeds growth on the road and footpaths across the City.</p> | <p>Customer Service Request System Data Reports</p> <p>Km and frequency of treatment in 2017</p> | <p>requests in 2016</p> <p>456km. Frequency of treatment varies to achieve substantially weed free roads and footpaths</p> |
| | <p>2.4.3 Influence travel demand patterns and choice to support an integrated and sustainable transport system:</p> <p>Implement City Centre Movement Strategy</p> <p>Manage & maintain 2 multi storey car parks</p> <p>Park by Phone: Provide user friendly options to pay for parking</p> <p>Provide & manage on street parking</p> <p>Manage enforcement system</p> <p>Manage parking permits</p> | <p>Progress in the delivery of schemes within 8 phase strategy</p> <p>Usage data from operational systems</p> <p>Income per annum</p> <p>Activity levels proportion of overall street parking income</p> <p>Annual compliance/non-compliance data</p> <p>Enforcement activity as reported from Gticket2</p> <p>Annual licence numbers</p> | <p>Tender documents for Phase 1 & 2 published; SERA grant agreed for Harley St Bridge.</p> <p>736,014 – Paul Street (2016)</p> <p>177,113 – North Main Street (2016)</p> <p>€2,914,233 – Paul Street (2016)</p> <p>€549,486 – North Main Street (2016)</p> <p>242,100 events (2016) 15% of on-street events (2016)</p> <p>% non-pay 19% (2016) % illegal parking 6% (2016)</p> <p>No of FCPNs – 37,313 (2016)</p> <p>No of Reminders – 12,234 (2016)</p> <p>No of Summons – 3,675 (2016)</p> <p>4,626 permits issued (2016)</p> |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| 4.6 There will be an appropriate and timely response to civic and major emergencies | 4.6.2 Implement the Winter Maintenance Plan on an annual basis and ensure the plan is adequately resourced | Kilometres of road treated % roads maintained operation at all times Salt available for use (tonnage) | 120km length of road treated on each night salting run 100% 700 tonnes at start of season |
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Service Division D: Development Management

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
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| 1.1 To achieve integrated, measurable service development and delivery. | 1.1.2 Play a leading role in the LCDC in relation to its community development and service integration activities | Community Elements of the LECP developed. LCDC will oversee the implementation of the SICAP programme. | Community Elements completed Programme Reviews completed |
| | 1.1.3 Develop links with communities and agencies to promote integration of service delivery and strategic planning e.g. LECP, LCDC, PPN's | Lead Partner in Cork Age Friendly Alliance. Partner in Health City initiative – international conference in May. Provide Office Accommodation to Cork City PPN. Participate in interagency agendas: Age Friendly, LGBT, New Communities etc. | Strategy Launched May 2016. Continuing partner & facilitation role in Healthy Cities Initiative. Permanent PPN Co-ordinator in place Worked with the LGBT and African Communities to promote and organise events |
| | 1.1.4 Support the effective operation of the JPC | Joint Policing Committee six year strategy in place Local Policing forums Management Committees in place Community Safety forums meeting and feeding into Local Policing Forums Management Committees Supporting Developments of the 6 year plan. | Strategy Launched. 9 meetings took place. Local Policing Forums focus at the meetings. |
| 1.4 Citizen engagement through eServices and social media | 1.4.4 Continue to implement the City Council's access to information policies: | Compliance with legislation. | Model Publication Scheme published in April 2016. |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | FOI Requests Data Retention Policy Cookies Policy | Ensure network of decision makers in place Ensure adequate training is provided for Decision Makers | 149 FOI requests received 36 Ombudsman requests handled Network of Decision makers and deputy decision makers in each directorate. Advanced and beginner training provided in September 2016. |
| 2.1 Achieve a thriving city economy | 2.1.1 Develop an effective communication strategy referencing the importance of Cork's Economy as one of the pillars of sustainable development | Developed Communication Strategy | No Outcome – agreed to include with Branding consultants |
| | 2.1.2 Develop a strong local economy | Preparation of City Centre Implementation Plan for 2016 and progress on implementing actions Implementation of LECP 60 Training Courses/networking events for 500 Businesses. Mentoring 160 Businesses Advice Clinics for 230 Businesses. Trading Online Vouchers to 30 Businesses | Plan Complete Implementation Plan due in Q2 2016 57 Training Courses/Networking events for 876 businesses. Mentoring for 79 businesses. Advice clinics for 137 businesses. Trading Online Vouchers for 35 businesses. |
| | 2.1.3 Identify key employment opportunities in both emerging and existing markets | Provide financial support to 26 businesses engaging in manufacturing and internationally traded services 4 Clients referred to Enterprise Ireland No. of additional employment companies in sectors | Financial support provided to 27 businesses engaging in manufacturing and internationally traded services 5 clients transferred to Enterprise Ireland. <u>2011- 2016 Survey</u> Employment No's ~79,000 total |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | | No. of additional jobs | + ~7,500 + 10.2% Sectors: Admin and Service Activities +122% (largest) Health and Social Work 12,176; +9% ICT 3,500; +21% |
| | 2.1.4 Secure the continued redevelopment of the City Centre and Docklands (including Tivoli), Blackpool and Mahon | Completion of City Centre Implementation Plan 2016 Completion of SDLAP review and preliminary consultation Review implementation of Blackpool and Mahon LAPS | City Centre Action Plan prepared and implemented LAP issues papers for Docklands and Tivoli deferred due to resource implications of change in Corporate priorities Blackpool LAP reviewed and duration extended Action Plan for Coburg St/Leitrim St reviewed |
| | 2.1.5 Promote enterprise and SME's | Support creation of 60 additional jobs Increased Innovation and entrepreneurialism Strong Enterprise Eco System Company participation in North-side for Business events/initiatives | 55 new jobs created directly through provision of grant aid. 124 new jobs in LEO supported businesses. Start up Nations Summit Hosted New Chair and Vice Chair in Cork Innovates North-side for Business Awards January 2016 plus 14 business networking events. Jobs week event at North-side for Business campus and Brexit briefing event post budget |
| | 2.1.6 Facilitate access by SME sector to public procurement contracts | Number of SMEs trained | 28 SME's at procurement training event. |
| | 2.1.7 Work with stakeholders to develop and implement a night time economy strategy | Improved night time economy Retention of the Purple Flag Status | City Centre Partnership formed and implementing Actions. Purple Flag Status Achieved and maintained |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | 2.3.5 Participate in EU Projects that deliver measurable added value | <p>Number of project applications made throughout the year</p> <p>Number of successful project applications</p> <p>A more positive perception amongst staff to seeking EU funding</p> <p>Increased development of EU funding expertise within each directorate</p> | <p>15 No applications submitted</p> <p>5 Applications progressed to stage 2</p> <p>Innova Foster Project on Innovation ecosystems awarded</p> <p>Rejoin the Conference of Atlantic Arc Cities (CAAC)</p> |
| 2.4 Sustainable and effective movement of people and goods and data in the city to best international standards | 2.4.11 Be involved in the implementation of a 'state of the art' communications network for the City and Environs. | Have a Tier 1 connections from international networks to local networks | Tier 1 connectivity to US completed – Hibernian Atlantic cable. |
| 2.5 Act as a catalyst for sustainable economic development in Cork City and the South West Region. | 2.5.1 Support the provision of suitable facilities to increase R&D and incubation units in cluster-like developments | <p>Increased R&D and Incubation</p> <p>No of successes</p> <p>Costs of successes</p> | <p>Support through EDF of:</p> <p>UCC Gateway Ignite Graduate programme – 10 No SUs.</p> <p>UCC Gateway Sprint post Grad/doctorate programmes - 10 No. R&D Spin Outs SUs</p> <p>CorkBICs Growth pathway programme: 25 No companies 270 attendees 7 No HPSUs €5.1m investment</p> |
| | 2.5.2 Attract talented and creative people to Cork | <p>Vibrant and diverse community</p> <p>Achieve UNESCO Learning City designation</p> | <p>Contribution through attendance on Regional Skills Forum</p> <p>Progress made towards City of Learning UNESCO (Designation Awarded UNESCO Learning Cities Global Conference 2017)</p> |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | 2.5.3 Create flexible co-working space to attract new and up-scaling businesses | Successful outsourced operation of a co-working space for up to 50 start up and scaling companies at little or no additional cost to current Cork City Council investment | Agreed to sell off Stapleton House and Parnell place – no market failure as Private sector response was expected with proposal on South Mall (Republic of Work) Proposal for EI Accelerator programme delivered by Cork BIC in NCO lettable space along with LEO clients in co-working arrangement New Rates incentive scheme being prepared for Historical Spine |
| 3.1 Cork City Council will develop an effective, strategic network of key partners at local, national and international levels | 3.1.1 Identify and work with key strategic partners at local, national and international levels, | Identification of Key Partners Productive projects with available resources productive engagements with individual partners and groups | CASP Committees Various local Fora Local: Public, Internal and external stakeholders (such as CORE Partnership) included in City Centre Implementation Plan Enterprise, Commercial and Educational partners: Cork Co Co, IDA/EI, UCC/CIT, CIE, ETB, Cork Chamber, CorkBIC, Port of Cork, Various Commercial Forums and agencies National: Govt Depts and Agencies International: China Twinning and MOUs, San Francisco twinning Attendance at London Chamber dinner |
| | 3.1.3 Promote the use of the Irish Language alongside identified local and national partner organisations. | Promote the use of the Irish language alongside and identified Partners and National Organisations. Groups will be supported to include and promote the Irish language in their activities. | Initiatives will be supported and reported back to An Grúpa Forbartha. |
| 3.2 Cork will have a well defined, positive, highly visible national and | 3.2.1 Develop a coherent media strategy and excellent communication procedures | No. Of CLO meetings held | CLO network in place and quarterly CLO meetings held. Participated in LA National Twitter Day 02 March 2016 – |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| international profile | | | ranked 4 th of 25 LAs with 125 tweets and 3 rd for 1,112,340 impressions. |
| | 3.2.2 Strengthen and improve relations with 'twinned' cities. | No. Of International Relations Committee Meetings. Develop key partners at international level and develop relationships which benefit both parties. | 6 meetings of International Relations Committee in addition to sub-committee meetings. 1No. San Francisco Twinning delegation 3 No. delegations to China. |
| | 3.2.3 Co-ordinate and lead the Strategic Messaging & Branding of Cork with local and national partners | Effectiveness of promotional activities | Consultants in process of being procured. |
| 3.3 To protect the historic fabric of the city and establish new uses for old buildings | 3.3.1 By collaboration with key stakeholders to realise and achievable and realistic projects | No. of derelict sites complaints received and processed within time targets Aim to add 15 properties to DS register per quarter Number of historic buildings grant aided and amount of grant aid Completion of archaeological investigations GIS and making available on Cork City Council Intranet Number of buildings certified under Living City Initiative | Derelict sites reports prepared for each quarter. 43 new files opened, 18 sites added to register, 34 sites with Property in process of going on register at end of year, dereliction resolved on 13 sites. 64 historic buildings grant aided under the Architectural Conservation Scheme to total of €156,000. GIS of archaeological investigations advanced but not complete Promotional campaign and workshop held for Living City Initiative. 14 residential applications received to date |
| 3.4 Culture, Arts and Heritage will continue to define the Cork identity | 3.4.1 Implement the Heritage Plan 2015 | No. of actions implemented No. of grants and amount of grant aid | Projects for 2016 included Schools Heritage Project, Value of Heritage Project and a Report on Japanese Knotweed in Cork 22 No. applications for grant aid under Local Heritage Grant Scheme |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | | No of participants in Heritage Open Day and CCC Heritage Week Events | 42 buildings open, 100 events took place and in the region of 20,000 visitors participated |
| | | No of events and participants in 2016 Commemoration projects | Heritage Section organised three events as part of 2016 Commemoration project. |
| 3.5 Cork will be the premier urban tourism destination in the country. | 3.5.1 Develop and implement the City's Tourism Strategy | Strategy written and adopted by Council. | Strategy not completed in 2016. Aspects of the previous Strategy were delivered. Draft Tourism Statement of Strategy and Work Programme considered by TAC SPC in Q1 of 2017. |
| 4.1 Provide quality environments that enhance the lives of residents and the experience of visitors | 4.1.1 Implement the Joint Housing Strategy for Cork City and County | Completion of quarterly residential land survey Completion of Housing Supply strategy or strategies | Survey and report prepared in July 2016, and updated in October |
| 4.4 Ensure that the City Centre will be vibrant, attractive and well-maintained | 4.4.1 Implement the City Centre Strategy and the objectives for the City Centre in the City Development Plan 2015-2021 | Completion of City Centre Implementation Plan and progress on achieving projects | City Centre Action Plan 2016 prepared. Report prepared on outcomes. |
| | 4.4.2 Develop a strategy to tackle dereliction and vacancy | Implement annual programme No. of derelict sites complaints received and processed within time targets No. of sites added/taken off Derelict sites register | Reports prepared for each quarter. 43 new files opened 18 sites added to register 34 with Property in process of going on register at end of year Dereliction resolved on 13 sites. |
| | 4.4.13 Undertake a strategic review of the Council's land/property assets in order to maximise value to the city. | | Strategic Review undertaken |
| | 4.4.14 Undertake strategic review of the management systems in place from the management of property assets | | Strategic Review undertaken |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | 4.4.15 Prioritise the sustainable use, improvement and maintenance of City Council properties. | | Priorities identified |
| 4.5 Cork will have a well-planned and sustainable city environment that is a desirable place to live, work and enjoy | 4.5.1 Promote the sustainable development of Cork City through the implementation and monitoring of the Cork City Development plan 2015-2021 | Completion of 2016 employment survey | Employment survey completed and report prepared |
| | 4.5.2 Prepare and implement local area plans for key development areas in the city and set out urban design, public realm, transportation and land use proposals. | Report on implementation of Blackpool LAP Review of selected Area Actions Plans | Blackpool LAP reviewed and duration extended Action Plan for Coburg Street/Leitrim Street reviewed |
| | 4.5.3 Deliver a high quality public realm through creative urban design | No of urban design projects inputted to | Inputs into transportation and urban design projects have been limited. |
| | 4.5.22 Provide robust, quality development management decisions to facilitate economic renewal. Implement the Cork City Development Plan /other strategies /delivering sustainable development and the enhancement of the environmental quality of the city. | All relevant staff aware of relevant planning requirements including legislative changes. Implementation of Odyssey system. Updated pre planning process. Planning Conditions Reviewed. Comparison of decisions with ABP | Relevant legislation circulated and discussed. Odyssey introduced ahead of schedule. Pre planning process under review. Conditions under review/partly implemented. ABP decisions reviewed. Benchmarking of decisions processes by comparison to comparable international city not undertaken. Significant increase in applications in 2016 (over 20%). |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Service Division E: Environmental Services

| Objective | Strategies | Stated Performance 2016 | Outcome 2016 |
|---|---|---|---|
| 2.5 Act as a catalyst for sustainable economic development in Cork City and the South West Region. | 2.5.8 Employ renewable technologies in Various facilities at Tramore Valley Park | Generation of electricity from landfill gas combustion | 3,409 MWh of electricity produced in 2016 |
| 2.6 Cork City Council will fully participate and cooperate with the aims and obligations of the Southern Waste management plan 2015-2021 | 2.6.1 Encourage the transition from a waste management economy to a green circular economy to enhance employment and increase the value, recovery and recirculation of resources. | New projects – continue work with stakeholders in the identification and development of projects to address waste recovery. | The deployment of segregated waste bins at the GLOW Festival saw over 2 tonnes of waste diverted from landfill to recycling / composting outlets |
| 3.5 Cork will be the premier urban tourism destination in the country. | 3.5.2 Maintain and develop the Lifetime Lab as an educational and heritage attraction | Complete upgrade of exhibits and reception area | New Visitor Experience developed and reception area updated |
| 4.4 Ensure that the City Centre will be vibrant, attractive and well-maintained | 4.4.3 Provide a seven-day 16hr street cleaning service in the City Centre | Improvement in NLPM system results Improvement in IBAL results Improvement in ATM survey results | Waiting on 2016 NLPM system results Cork City improved its rating from 30th to 18th Similar litter results received in ATM survey results |
| | 4.4.4 Provide a five day street cleaning service outside the City Centre | As above | As above |
| | 4.4.5 Provide public litter bins supported by necessary level of servicing | As above | As above |
| | 4.4.6 Develop a Litter Management Strategy for the City | Draft Plan being considered by SPC | Plan approved by Council |
| | 4.4.7 Operate a system of prompt collection and investigation of illegal | Introduction of C.R.M. system | Introduction of C.R.M. system deferred until 2017 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | dumping in the public realm | | |
| | 4.4.8 Raise public awareness of litter in particular with regard to cigarette, dog fouling, fly-posting, graffiti, chewing gum by means of education and publicity activities | Increase public awareness | <p>New draft procedures for graffiti removal proposed.</p> <p>Dog fouling sub-committee established.</p> <p>Organised a schools art anti-dog fouling competition</p> <p>Carried out a blitz targeting fly-posting.</p> <p>Launched the chewing gum task force (GLT) in June 2016</p> <p>Litter wardens presented to various schools</p> |
| | 4.4.9 Consistent enforcement of litter legislation and bye-laws | <p>Increase income from fines.</p> <p>2015 figures: Fines issued to 30/11/15 – 853. Fines paid to 30/11/15 – 451. Court prosecutions: Won 51, Lost 7</p> | <p>2016 figures: Fines issued to 31/12/16 – 865. Fines paid-451</p> <p>Court prosecutions: Won 50 , Lost 2</p> |
| | 4.4.10 Support Community activities to achieve a tidy local environment | <p>Increase funds available for grants and increase number of associations applying for grants</p> <p>An increase in demand and participation and tonnage collected.</p> <p>3 collections in each of the 6 wards.</p> <p>An increase in the number of associations involved</p> | <p>Fewer associations actually applied for funding in 2016 compared with 2015. The fund available for 2016 was increased from €8,000 to €12,000 and groups other than resident associations and community associations will be eligible for funding</p> <p>3 collections in each of the 6 wards:</p> <p>Community and Resident Associations assisted with cleanup operation</p> |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| 4.5 Cork will have a well-planned and sustainable city environment that is a desirable place to live, work and enjoy | 4.5.11 Monitor Air Quality of City | Maintain existing level of monitoring: 2 Sites in operation | 2 Sites in operation |
| 4.6 There will be an appropriate and timely response to civic and major emergencies | 4.6.6 Monitor waterways within the city in respect of capacity and water quality | Maintain existing level of monitoring: 15 locations sampled and tested | 15 locations sampled and tested |
| 5.11 Waste Management | 5.11.2 Reduce energy use in the City Hall | Reduce by 3% per annum the overall energy usage in City Hall | Energy consumed in 2015-3,944,357 kWh. Energy consumed in 2016 was 3,879,363 kWh. A reduction of 1.7%. Further investment required in heating, lighting and building fabric upgrade going forward. |

Service Division F: Recreation & Amenity

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
|--|---|--|---|
| 1.10 Develop state of the art City library appropriate to Ireland's second city | 1.10.1 Develop, design and achieve planning approvals | Design progressed | Progress on design through the Grand Parade Block Group |
| | 1.10.2 Assemble funding package-locally and nationally. | Funding options explored | Purchase of block between Kift's Lane and Old Post Office Lane almost completed |
| 1.11 Complete the network of state of the art local libraries in the city | 1.11.1 Build and open Blackrock/Mahon Library | Tender docs finalized | This project postponed due to uncertain funding situation |
| | 1.11.2 Refurbish and extend Mayfield library | Design proposal prepared to seek funding | A number of possible funding options identified |
| | 1.11.3 Develop design for purpose built Blackpool Library | N/A in 2016 | N/A |
| 1.12 Enhance access to library services, and achieve real social | 1.12.1 Provide appropriate resources for literacy including digital literacy. | Appropriate resources provided | Literacy resources provided in all seven locations |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| inclusion. | 1.12.2 Make all Libraries compliant with the Disability Act by 2016 | All libraries fully compliant | Tory Top, Bishopstown, Hollyhill compliant. Others (4 locations) not fully compliant |
| 1.13 Make Cork a 'Learning City' for children & adults | 1.13.1 Provide learning materials | Learning materials provided | Learning resources provided in all seven locations |
| | 1.13.2 Provide trained & committed staff | Reference Library properly staffed | Hours of opening reduced due to staffing shortage |
| | 1.13.3 Provide appropriate spaces for classes, study etc. | Spaces provided | Hours of opening reduced due to staffing shortage |
| | 1.13.4 Continue to participate in lifelong learning festival and similar programmes | Take part in Lifelong learning Festival etc. | All 7 library locations took part fully in 2016 Festival, with wide-ranging programmes |
| 1.14 Foster the reading City | 1.14.1 Provide books, DVD's and other materials | Materials provided | Excellent service delivery provided through wide range of stock: books, DVDs, CDs |
| | 1.14.2 Provide trained and committed staff | All libraries properly staffed | Regular interruptions in service due to staffing shortages |
| | 1.14.3 Provide welcoming spaces for reading, author visits and book events | Spaces provided | Regular interruptions in service due to staffing shortages |
| | 1.14.4 Organise World Book Festival and participate in related events | Cork World Book Fest successfully organized | Successful 2016 Fest, and wide media coverage |
| 1.15 Provide means of creative expression for all | Provide CD's, scores, books, DVD's and other materials Provide/host workshops, classes, recitals and other events | Materials, recitals etc. provided | Excellent service delivery provided through wide range of stock, spaces and staff support |
| 2.8 Enhance library supports for employment and economic development | 2.8.1 Connect job-seekers to the information resources they need; | Reference Library properly staffed | 'Just the Job November' programme, jointly organized with LEO, attracted large crowds |
| | 2.8.2 Provide accurate and up-to-date information in all formats on jobs, CVs, interviews, etc. | Reference Library properly staffed | Reasonable service delivery provided, although hours of opening reduced due to |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | | | staffing shortage |
| | 2.8.3 Develop resources on innovation, enterprise and job creation; | Reference Library properly staffed | Reasonable service delivery provided, although hours of opening reduced due to staffing shortage |
| | 2.8.4 Continue to enhance information in all formats on the economy, businesses etc. | Reference Library properly staffed | Reasonable service delivery provided, although hours of opening reduced due to staffing shortage |
| 3.2 Cork will have a well defined, positive, highly visible national and international profile | 3.2.4 Promote regional and national quality facilities and amenities. | Manage and maintain facilities and amenities in line with industry standards and best practice | Achieved |
| 3.4 Culture, Arts and Heritage will continue to define the Cork identity | 3.4.5 Increase knowledge, awareness and appreciation of Cork's heritage and cultural identity | Local Studies Library properly staffed | Reasonable service delivery provided, although hours of opening reduced due to staffing shortage |
| | 3.4.6 Provide information in all formats on the history and culture of Cork | Local Studies Library properly staffed | Reasonable service delivery provided, although hours of opening reduced due to staffing shortage |
| | 3.4.7 Provide space for research and study of the city's history | Local Studies Library properly staffed | Excellent service delivery provided through wide range of stock, spaces and staff support |
| | 3.4.8 Develop online local history resources | Additional items digitized and made available online | Growing number of items available online Plans in train for major revamp of website |
| 3.5 Cork will be the premier urban tourism destination in the country. | 3.5.3 Identify and promote key heritage sights across the city e.g. | Complete Elizabeth Fort Project | Consultation took place in Q3 & Q4 with Fáilte Ireland regarding Capital Funding for Elizabeth Fort. Discussions commenced with Landmark Trust in Q4 of 2016 with a view to developing units in Elizabeth Fort as tourist accommodation. |
| | 3.5.4 Work with external heritage, cultural, arts organisations to develop a comprehensive city Culture | Delivery of Arts Strategy Management of Festivals, Culture Night. | Delivered Arts Strategy including such projects as Film in Cork, Bealtaine 2016, Arts Grants & Support, Public Art, Music Generation, Early Years |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | Strategy | | Arts Beag programme, Arts & Disability Programme (Perceptions), Arts in Schools (Composer in the Classroom, Unfinished Book) and Residency Programme (Dancer in Residence, Musician in Residence, Theatre in Residence). Delivered events such as St. Patrick's Festival, Culture Night, GLOW & Cork City Council's 2016 Commemoration Programme. |
| | 3.5.5 Utilise existing corporate properties for tourism/visitor hubs | 58A McCurtain Street. 1 Lapps Quay. | Projects not progressed in 2016. |
| | 3.5.6 Pursue the Development of a National Diaspora Centre | Achieve design completion. Develop viable funding plan including philanthropic funding possibilities. Secure suitable site | This Project was not progressed in 2016. |
| 4.4 Ensure that the City Centre will be vibrant, attractive and well-maintained | 4.4.10 Support Community activities to achieve a tidy local environment | Support of community clean ups | Achieved |
| 4.5 Cork will have a well-planned and sustainable city environment that is a desirable place to live, work and enjoy | 4.5.4 Develop and implement a Parks Strategy for the city and provide adequate public space for passive and active recreation | Commence research and prepare draft objectives. | Research ongoing |
| | 4.5.5 Identify areas with open space shortfall | Detailed survey of all areas with known open space shortfall. | Survey ongoing |
| | 4.5.8 Additional provision and/or enhancement of existing areas | Environmental Improvements works at Monahan Road Clashduv Park Upgrade Lough Public Lights Health & Safety Works | Projects under review Deferred to 2017 Completed |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | 4.5.9 Deliver Tramore Valley Park | Increase opening times and use of facilities in line with available resources. | Review of outstanding capital works and the revenue implications of increased opening times. |
| | 4.5.23 Provide high quality leisure facilities city wide | Manage and maintain facilities in line with industry standards and best practice | Achieved |
| | 4.5.24 Encourage enhanced sports facilities | Support clubs and organisations in enhancement of facilities | Achieved |
| | 4.5.25 Maintain efficient & effective leisure facilities to a high standard | Regular review meetings with Operators Monthly review of Golf Course | Achieved |
| | 4.5.26 Support high level sports events | Organise the Cork City Marathon. Provide resources personnel financial etc to ensure events take place | Achieved |

Service Division H: Miscellaneous Services

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
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| 5.5 Support the Representational role of the office of the Lord Mayor | 5.5.1 Hosting visits of dignitaries | Support the Representational role of the office of Lord Mayor | Civic Events -12 Lord Mayor's Receptions – 57 Dignitaries Visits – 20 Schools visited - 106 Courtesy Visits - 959 |
| 5.6 Support the Elected Members of Cork City Council | 5.6.1 Make available Agendas/ Minutes on Cork City Council websites | Support the elected members of Cork City Council | Uploaded as required throughout 2016 |
| 5.7 Provision of the Higher Education Grants Scheme | 5.7.1 Process all applications and payments efficiently, effectively and promptly | Process all applications and payments, efficiently and effectively | No. of renewal grants processed |
| 5.8 Delivery of franchise functions | 5.8.1 Publish Draft and Final Register by set publication dates | Delivery of franchise function by legislation dates | Draft published on 1 st Nov 2016 Final Register published in Feb 2017 |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

Service Division J: Operational Support

| Objective | Strategies | Stated Performance Standard 2016 | Outcome 2016 |
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| 1.4 Citizen engagement through eServices and social media | 1.4.1 Deliver a Corporate Citizen Service Request System (CSRM) | | Migrated to Dynamics 2016. Housing Grants, Litter Fines and Roads Service Requests Live. Case & Inspection, Management and Fleet Management Solutions in UAT. |
| | 1.4.2 Increase the number of services available on-line e.g.: Provide for on-line submissions on plans and projects. Provide for greater range of payments to City Council to be made on-line. | Implement Online Consultation Tool Complete UAT and commence live processing of On-line Rent Payments system | 5 online consultations carried out in 2016 Enhanced On-line Rent Payments system introduced to mitigate security risks |
| | 1.4.5 Provide a public, city wide Wi-Fi service | Install Wifi in appropriate additional public spaces and buildings | Public Wifi implemented in: 6 libraries 2 public spaces 1 public building |
| 2.7 To deliver Open Data sets for public use; free of charge | 2.7.1 Install and configure an Open Data ICT Platform | Progress Open Data platform implementation | CKAN platform deployed http://data.corkcity.ie/ implemented |
| 5.2 Budgets will be balanced each year with focus on cost reduction; value for money and revenue collection and efficient service delivery | 5.2.4 Continuous focus on cost reduction and implementation of BPI recommendations | Transition payroll processing to My Pay | Change implemented, reduction in resources not achieved due to inflexibility in the Process |
| | 5.2.6 Use the annual budget process to deliver clear messages regarding service levels, resources and priorities | Manage the Annual Budget Process in an efficient and effective manner in full compliance with legislation | Balance budget achieved and revised timeline achieved |
| | 5.2.7 Continuously review how resources are expended through strengthened systems of internal controls and security, monitoring, financial control and regulatory compliance | Produce Annual Financial Statement by 31 st March Submission of Quarterly Reports to DHPC&LG within prescribed period | AFS prepared and audited ahead of deadlines Reports issued within required deadlines |

Comhairle Cathrach Chorcaí Tuarascáil Bhliantúil 2016

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| | 5.2.9 Support organisational performance by optimising the revenue available to the organisation | Rates % Collected | 79% collection level achieved despite exclusion of large utilities accounts from Rates net. |
| | 5.2.10 Support informed and strategic decision making | Improve Capital approval | Capital Account managed and improved in 2016. Quality Assurance carried out. |
| | 5.2.12 Ensure best practice in process design/execution and service delivery Applying Lean Six Sigma process and utilising leading edge technology to achieve effective service delivery. | | CCC Litter Fines Project won the Irish eGovernment Award for Innovation in 2016. Cork City Council implemented an eConsultation portal in 2016. |
| 5.3 Deliver Effective, efficient, focused, quality services which maximise value for money for Cork's citizens, businesses and visitors | 5.3.7 Deliver an ICT Governance Framework | Implement ICT Governance guidelines | 2015 New project request form is replaced by 2016 new format which includes 5 new ranking categories which will assist in prioritising ICT projects. |
| | 5.3.8 Establishment of Financial Management and Reporting unit. | Ensure that Financial Management is being carried out in the directorate– creditors, accruals, issuing of claims promptly. | Reporting improved in 2016 |
| | 5.3.9 Strengthening of Business Partnering process | Business Partners – Meeting with Finance Managers/FLPs , analysing and evaluating reports/returns | Increased interaction with Service Directorates and reporting resulted in prompt remedial action being taken where necessary. |
| 5.4 Maximised shared-services, shared learning and information exchange opportunities | 5.4.2 Develop Shared-Services Projects for areas identified | Payroll function transferred to CORE MySuperann | 'Go Live' completed and payroll function transferred |
| | 5.4.4 Set up regional/national project groups to deliver common processes, procedures and service delivery | | Cork City Council is a member of the LA Change Network and CRM Groups. Both of which meet on a quarterly basis. |